

COVID-19 EMERGENCY RESPONSE

OTHER COMMUNITY PROGRAMS

The following opportunity, in response to the COVID-19 pandemic, is being brought to your attention.

Program Name:	Ontario Energy Board (OEB) – Electricity Disconnection Ban	
Who Can Apply:	Residents	
When Can I Apply:	Open:	March 19, 2020
	Close:	July 31, 2020
How Do I Apply:	In Person:	Disconnection ban already in place. No need to apply
	Mail:	
	Phone:	
	Online:	
Program Website:	https://www.oeb.ca/consumer-protection/rules-electricity-utilities	
Funding Type:	Relief Program	
Funding Available:	Moratorium on Disconnection	
Description:	The OEB extended the winter ban on electricity disconnections for non-payment for all residential customers to July 31, 2020. Low-volume, small business customers will now also be protected by the ban. In addition, the OEB is calling on distributors to be more flexible on arrears payment arrangements. To contact the OEB dial: 1-877-632-2727	
Special Conditions:	Additional information can be found on the Enwin website: https://enwin.com/update-enwin-extends-moratorium-on-hydro-disconnection/	

DISCLAIMER: Please be aware that the City of Windsor is providing summary information only and strongly recommends you review the specifics of these programs by clicking on the Program Website links provided. The situation with COVID-19 is evolving and details related to this opportunity are subject to change. The City of Windsor takes no responsibility for omissions or inaccurate information

that could be included on this template. Please refer to the link provided in the Program Website section for the most current and complete information.