



## COVID-19 EMERGENCY RESPONSE

### PROVINCIAL PROGRAM

The following opportunity, in response to the COVID-19 pandemic, is being brought to your attention.

Program Name:	Decreasing Hydro Rates for Time-of-Use Customers	
Who Can Apply:	Time-Of-Use (TOU) Customers	
When Can I Apply:	Open:	June 1, 2020
	Close:	October 31, 2020
How Do I Apply:	In Person:	Applies automatically – no customer action is required
	Mail:	
	Phone:	
	Online:	
Program Website:	<a href="https://www.oeb.ca/newsroom/2020/new-electricity-pricing-tou-customers-begins-june-1-2020">https://www.oeb.ca/newsroom/2020/new-electricity-pricing-tou-customers-begins-june-1-2020</a>	
Funding Type:	Relief Program – New fixed COVID-19 Recovery Rate	
Funding Available:	New fixed COVID-19 Recovery Rate of 12.8 cents per kWh	
Description:	<p>Starting June 1, 2020, electricity prices are changing for residential and small business customers as well as farms on TOU pricing under the Ontario Energy Board’s (OEB) Regulated Price Plan (RPP). The same fixed price of 12.8 ¢/kWh applies to all of the electricity that they use, no matter the time of day or the day of the week. This pricing will be in effect until October 31, 2020.</p> <p>The new price applies automatically – no customer action is required. It will appear on the Electricity line of customers’ bills and is only for the electricity they use. It does not include other charges like delivery.</p>	

Special Conditions:	Additional supports for Ontario electricity consumers include the Low-income Energy Assistance Program ( <a href="#">LEAP</a> ) and the Ontario Electricity Support Program ( <a href="#">OESP</a> ).
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DISCLAIMER: Please be aware that the City of Windsor is providing summary information only and strongly recommends you review the specifics of these programs by clicking on the Program Website links provided. The situation with COVID-19 is evolving and details related to this opportunity are subject to change. The City of Windsor takes no responsibility for omissions or inaccurate information that could be included on this template. Please refer to the link provided in the Program Website section for the most current and complete information.