

OUTDOOR VISITATION GUIDELINES

During the Covid-19 pandemic the health and wellbeing of our residents has been the top priority. As restrictions have eased to support resident and family visits, based on the new directives from the Ministry of Long-Term Care we have put together the following guidelines to help facilitate outdoor safe, socially distanced visits with the residents.

- Family may visit outside at Huron Lodge after contacting a Resident Services staff member to set up a date and time for the supervised visit.
- All visits must be scheduled in advance. Due to the volume of requests we are unable to accommodate those without an appointment.
- Visits will be facilitated on equitable access with all families and residents given an opportunity for one visit before a second one is offered.
- The visitation schedule will reflect resident meal times as well as available staffing resources.
- Based on the volume of requests for outside visits, the existing virtual and window visits schedule may be reduced or eliminated to accommodate these requests.
- All visitors must pass the screening questions and have a temperature of no more than 37.8 C prior to the outside visit. If they do not pass the screening tool their visit will be cancelled. The attestation form will have to be signed at the time of the screening – information collected will be used in accordance with all privacy regulation and only for the purpose of contact tracing by health care authorities.. You will be asked questions such as symptoms, travelling, contact with COVID-19, education and visiting rules- this form will be available at the time of your visit.
- All visitors will be provided with an educational package in regards to infection control expectations
- Each resident is allowed up to two outdoor visitors at the same time. The resident and or POA/SDM will determine who visits and will communicate to the facility.
- Please ensure that you are wearing your mask before reaching the screening area – that must be no earlier than 5 minutes prior to your allotted visitation time. Respect all social distancing expectations while you wait on Huron Lodge property. Visitors are then to report to the screening area and sanitize their hands.
- Please be mindful of the time of arrival as the visits will be running on a tight schedule to ensure enough time for portering and disinfection. Visits will be no longer than 30 minutes in length and we will not be able to adapt for a late arrival

- All interactions will be monitored from a distance by a staff member.
- Your mask must be worn at all times.
- Please note there will be no bathroom available for visitors, please plan accordingly.
- No sharing of items (such as passing of cell phones) is allowed during the outdoor visit. Items brought for residents need to go through the front door screeners so they can be properly sanitized. Beverages will be given to the resident for consumption during the visit however all food items will be delivered to the resident after their visit.
- Do not attempt to reach across to touch the resident as this will result in a cease of visitation and the potential isolation of your loved one.
- The chairs provided for visits will be cleaned and sanitized between each visitor and resident use.
- Due to resident safety, visits will be cancelled in the event of a heat advisory or inclement weather.
- Please note that while the residents' area is shaded by gazebos, personal umbrellas will be provided to visitors only
- If your loved one is currently in isolation we will be facilitating only virtual visits
- Outdoor visits are available only when the home is not in outbreak.
- Please wear proper footwear as the visits take place on the grass.

Failure to comply with all outlined regulations as stated above will result in ceased visitation.

If you have any questions please contact our team for information and support.

Thank you for your patience and support as we work on gradually bringing visitors back to our home.

Alina Sirbu



Scheduling a Visit

In order to book an appointment for an indoor or an outdoor visit please contact the Resident Services Staff member assigned to your resident's home area. As the staff are in the home areas with the residents, leave a message and they will get back to you to get your visit scheduled.

Please note due to the volume of requests we may only be able to accommodate one resident visit per week. If you choose an indoor or an outdoor visit, this visit will replace one scheduled window or FaceTime visit.

Please note we are not able to accommodate visitors who do not have a scheduled visit time

Please follow all other instructions as outlined in the attached document.

Resident Services Staff Assignments

519-253-6060

****Press menu item 4 prior to entering the extension****

Poplar	Jaimie Biglow	Ext. 8325
Willow	Jordynn Boutette	ext. 8236
Maple	Andrew Francescone	ext. 8325
Magnolia	Harriet Holland	Ext. 8236
Hickory	Mark Murphy	Ext. 8223
Dogwood	Mary Fitzgerald	Ext. 8235
Sycamore	Mary Carroll	Ext. 8276
Resident Services Manager	Amanda Caslick	Ext. 8244

Thank you for following the guidelines outlined in this package. Enjoy your visit.