



## INDOOR VISITATION GUIDELINES

Updated August 11, 2020

During the Covid-19 pandemic the health and wellbeing of our residents has been the top priority. As restrictions have eased to support resident and family visits and now allow for physical contact, we have put together the following guidelines to help facilitate safe visits that occur indoors with the residents.

- Family may visit inside our auditorium at Huron Lodge after contacting a Resident Services staff member to set up a date and time for the supervised visit.
- The auditorium has been divided into several visitation stations. Each station is separated by privacy curtains to allow for an enjoyable visit while also ensuring we meet the social distancing requirements away from other visitors and residents for the visit. Each station will also have a table and chairs.
- All visits must be scheduled in advance. Due to the volume of requests we are unable to accommodate those without an appointment. See attached document titled Scheduling a Visit.
- Visits will be facilitated on equitable access with all families and residents given an opportunity for one visit before a second one is offered.
- The visitation schedule will reflect resident meal times as well as available staffing resources.
- Based on the volume of requests for indoor visits, the existing virtual and window visits schedule may be reduced or eliminated to accommodate these requests. Outdoor visits will continue.
- All visitors must provide proof that they have had a negative Covid-19 test taken in the last two weeks prior to their visit. Please ensure that you bring the required documentation or your visit will have to be rescheduled. Visitors must also pass the screening questions and have a temperature of no more than 37.8 prior to the indoor visit. If you do not pass the screening tool your visit will be cancelled. You will be asked questions such as symptoms, travelling, contact with COVID-19, as well as education and visiting rules- this form will be available at the door at the time of your visit.
- All visitors will be provided with an educational package in regards to infection control expectations

- Each resident is allowed up to two indoor visitors at the same time. The resident and or POA/SDM will determine who visits and will communicate to the facility.
- The entrance and screening area for indoor visits is located at the Chapel Door.
- Please utilize your own mask when reaching the screening area--that must be no earlier than 5 minutes prior to your allotted visitation time. Once you have been screened, a surgical/procedure mask will be provided for all indoor visits. You are required to wear the supplied mask throughout the visit. Please respect all social distancing expectations while you wait on Huron Lodge property.
- Visitors are required to sanitize their hands before, during and after their visit.
- Please be mindful of the time of arrival as the visits will be running on a tight schedule to ensure enough time for portering and disinfection. Visits will be no longer than 30 minutes in length and we will not be able to adapt for a late arrival.
- A staff member will direct you to your assigned visiting area. Please remain in your seat and wait for the resident's arrival.
- At no time can your mask be removed. Note that visitors will not be able to consume food or beverages during your visit as your mask must be worn at all times.
- No sharing of items (such as passing of cell phones) is allowed during the indoor visit. Items brought for residents need to go through the front door screeners so they can be properly sanitized. Beverages will be given to the resident for consumption during the visit however all food items will be delivered to the resident after their visit.
- Please use the disinfectant located on the table to disinfect prior to any contact with the resident.
- All interactions will be monitored from a distance by a staff member.
- Please note that the bathroom is for emergencies only so please plan accordingly. Please attend the screening table to obtain the key if such emergency is to occur.
- The table and chairs provided for visits will be cleaned and sanitized between each visitor and resident use.
- If your loved one is currently in isolation we will be able to facilitate only virtual visits
- Indoor and outdoor visits are available only when the home is not in outbreak.

Failure in complying with all outlined regulations as stated above will result in ceased visitation.

If you have any questions please contact our team for information and support.

Thank you for your patience and support as we work on gradually bringing visitors back to our home.

Alina Sirbu