



# IMPORTANT NOTICE

March 2024

Dear Homeowner/Occupant:

**RE: WINDSOR UTILITIES COMMISSION, CONTRACT #2024-001  
TURNER ROAD – MEMORIAL DR TO TECUMSEH RD E  
TECUMSEH ROAD EAST – TURNER RD TO FACTORIA RD  
FACTORIA ROAD – TECUMSEH RD E TO MILLOY ST  
MILLOY STREET – FACTORIA RD TO CHANDLER RD**

The Windsor Utilities Commission (WUC) completed a Schedule B Municipal Class Environmental Assessment (MCEA) in 2014 identifying a new storage facility and large diameter watermain (referred to as the central corridor feedermain) to improve water servicing and water resiliency with neighbouring municipalities with a corresponding addendum completed in 2023. The new central corridor feedermain will service future development and improve servicing capability to the outer limits of the Windsor Water Plant service area. As a result, the Windsor Utilities Commission (WUC) will be installing a new 1200mm Concrete watermain on Turner Rd from Memorial to Tecumseh Rd E, on Tecumseh Rd E from Turner to Factoria, on Factoria from Tecumseh to Milloy, and on Milloy St from Factoria to Chandler.

In addition, as part of an ongoing infrastructure renewal program, the Windsor Utilities Commission (WUC) will be installing new 200mm and 300mm PVC watermain on Turner Rd from Memorial to Tecumseh Rd E and on Tecumseh Rd E from Turner Rd to Factoria Rd.

**Sterling Ridge Infrastructure Inc.**, under contract with the Windsor Utilities Commission, is scheduled to begin work the week of March 18th, 2024. The project should take approximately 8 months to complete. Construction is planned to commence on Turner Rd, followed by construction on Tecumseh Rd, Factoria Rd, and Milloy St. **Project timing is weather dependent. Tree trimming and mobilization may occur in advance of March 18<sup>th</sup>**

**It should be stressed that construction sites are inherently dangerous and pose many potential safety hazards. Extreme caution should be exercised by all, especially children.**

We appreciate your cooperation. Every attempt will be made to minimize interference with local activities and trust that the new watermain will provide a trouble-free water service and increased fire protection for many years.

## **Frequently asked questions:**

### **1. Will my lawn, driveway or sidewalk be dug up?**

**Answer:** Yes, there will be small excavation, 3m (10') x 2.5m (8') near your water service shut off for property owners on Turner Rd and Tecumseh Rd E, to connect your existing water service to the new watermain. There will also be some areas of the boulevard along Turner, Tecumseh, Factoria and Milloy used for laydown and staging of construction materials.

### **2. Will my water supply be interrupted?**

**Answer:** Yes, there will be a short, planned interruption of less than 4 hours when your water service is connected to the new watermain. The onsite ENWIN watermain inspector will attempt to notify you in person prior to this shutdown. Unplanned interruptions may occur if the old watermain breaks during construction.

**3. Will the road be closed, experience traffic disruptions or be excavated?**

**Answer:** Turner Rd, Factoria Rd, and Milloy St will periodically be closed during construction with access afforded to local residents while the watermain is installed by open cut and directional drilling method of construction.

On Tecumseh Rd between Turner and Factoria there will be an extended duration three (3) month lane shift. In addition, there will be a few isolated closures of the Walker-Tecumseh intersection to install the watermain by open cut and trenchless methods of construction.

**4. I have a sprinkler system in my front lawn, what should I do?**

**Answer:** Please try to mark out the sprinkler lines and heads with white spray paint. If this is not possible, please notify ENWIN Utilities. Any damage to sprinkler lines that occurs as a direct result of construction will be repaired by the contractor at no cost to the property owner.

**5. Will Municipal Waste Collection be disrupted?**

**Answer:** No, garbage / recycling / yard waste will be collected on the scheduled days **in the usual locations**. If your garbage is typically collected at the curb, please ensure that garbage is placed in a plastic bag (no pails), for alley garbage collection please continue to abide by City bylaws and ensure your garbage is placed in pails, blue and red recycle boxes are to be clearly labelled with your address and yard waste is in paper yard waste bags. For further information on garbage collection please contact the City 311 service.

**6. Will I have access to my driveway throughout construction?**

**Answer:** Yes, however, there will be some days where access is unavailable as the watermain or feedermain installation crosses the driveway and again for water service connection work only if the water shut-off is in the driveway.

**7. Will Street Parking be permitted?**

**Answer:** No, any parked vehicles in the way of construction will be towed at the owner's expense to allow construction activity to proceed safely.

**8. Will the street be completely reconstructed?**

**Answer:** No, the Contractor will restore disturbed areas to City specifications only.

**9. I have shrubs and landscaping in my front yard. Will they be damaged?**

**Answer:** WUC will make every effort to avoid or minimize damage to landscaped areas on private property; however, we are required to follow City of Windsor Engineering Best Practice BP 3.2.2 and cannot authorize the Contractor to restore these areas in the public right of way. All property owners are urged to remove these items in advance. The onsite ENWIN watermain inspector can meet with you to help clarify what areas will be excavated.

**10. Construction started several days ago and my water was brown this morning, why did this happen and what should I do?**

**Answer:** Periodically, the watermain work causes disturbances in the old watermain. Run a cold water tap closest to your water meter until the water runs clear.

**11. Construction progressed for several days and now there is no activity, what is happening?**

**Answer:** The new watermain has been installed and is now being disinfected, sampled and tested by ENWIN staff. This process can take from 5 to 10 days to complete. New water services will then be installed from the new watermain to the property line, where they will be

connected to the existing water service. When all water services have been transferred, the old watermain will be capped and abandoned.

**12. Will my lawn, driveway or sidewalk be restored?**

**Answer:** Yes, affected lawn areas will be restored with topsoil and sod once sod becomes available in May. The Contractor will be required to water and maintain the lawn for 30 days after it is placed. Once the 30 day period expires, lawn maintenance, including watering, weeding and mowing is the sole responsibility of the homeowner. Driveways and sidewalks will be restored to City of Windsor specifications. ENWIN watermain inspectors take hundreds of photos before / during and after construction to ensure proper restoration.

**13. A new fire hydrant has been placed in front of my house / business, can it be moved?**

**Answer: No,** ENWIN is required to follow NFPA standards for fire hydrant spacing. Fire hydrants are always placed in the public portion of the right of way and are spaced to maximize fire protection and neighbourhood parking while meeting the established design standards. The location is non-negotiable.

THANK YOU FOR YOUR CO-OPERATION!

If you have any questions or concerns regarding this project, please call the number below:

ENWIN Call Centre  
ENWIN Utilities  
519-255-2727 option 3

For the Contractor:  
Joe DeThomasis  
Sterling Ridge Infrastructure Inc.  
519-978-3111 ext. 2527