Community Services Standing Committee Meeting Agenda

Date: Wednesday, October 2, 2024
Time: 9:00 o'clock a.m.

Location: Council Chambers, 1st Floor, Windsor City Hall

All members will have the option of participating in person in Council Chambers or electronically and will be counted towards quorum in accordance with Procedure By-law 98-2011 as amended, which allows for electronic meetings. The minutes will reflect this accordingly. Any delegations have the option to participate in person or electronically.

MEMBERS:

Ward 2 - Councillor Fabio Costante

Ward 3 - Councillor Renaldo Agostino

Ward 4 - Councillor Mark McKenzie

Ward 5 - Councillor Ed Sleiman (Chairperson)

Ward 6 - Councillor Jo-Anne Gignac

ORDER OF BUSINESS

Item #	Item Description
1.	**CALL TO ORDER**

READING OF LAND ACKNOWLEDGMENT

We [I] would like to begin by acknowledging that the land on which we gather is the traditional territory of the Three Fires Confederacy of First Nations, which includes the Ojibwa, the Odawa, and the Potawatomi. The City of Windsor honours all First Nations, Inuit and Métis peoples and their valuable past and present contributions to this land.

2. DISCLOSURE OF PECUNIARY INTEREST AND THE GENERAL NATURE THEREOF

3. ADOPTION OF THE MINUTES

3.1. Adoption of the Community Services Standing Committee minutes of its meeting held September 4, 2024. **(SCM 257/2024)**

4. REQUEST FOR DEFERRALS, REFERRALS OR WITHDRAWALS

5. COMMUNICATIONS

6. PRESENTATIONS AND DELEGATIONS

7. COMMITTEE MATTERS

7.1. Minutes of the Community Public Art Working Group of its meeting held July 24, 2024 **(SCM 254/2024)**

8. ADMINISTRATIVE ITEMS

8.1. Homelessness Outreach Updates - City Wide **(S 122/2024)**

8.2. Response to CQ 19-2024 - Reaching Home Funding & Warming Bus - City Wide **(S 127/2024)**

8.3. Response to CQ 34-2024 – The Naming/Dedicating of Storm Water Ponds near Little River Corridor in Recognition of Teachers and Mentors – Ward 7 **(S 128/2024)**

9. QUESTION PERIOD

10. ADJOURNMENT

Item No. 3.1

Committee Matters: SCM 257/2024

Subject: Adoption of the Community Services Standing Committee minutes of its meeting held September 4, 2024.

Community Services Standing Committee Meeting

Date: Wednesday, September 4, 2024
Time: 9:00 o'clock a.m.

Members Present:

Councillors
Ward 2 – Councillor Fabio Costante
Ward 3 – Councillor Renaldo Agostino
Ward 4 – Councillor Mark McKenzie
Ward 5 – Councillor Ed Sleiman (Chairperson)
Ward 6 – Councillor Jo-Anne Gignac

PARTICIPATING VIA VIDEO CONFERENCE ARE THE FOLLOWING FROM ADMINISTRATION:

Sandra Gebauer, Council Assistant

ALSO PARTICIPATING IN COUNCIL CHAMBERS ARE THE FOLLOWING FROM ADMINISTRATION:

Andrew Daher, Commissioner, Human & Health Services
Ray Mensour, Commissioner, Community & Corporate Services
Jen Knights, Executive Director, Recreation & Culture
Tanya Antoniw, Executive Director, Employment & Social Services
Alina Sirbu, Executive Director, Long Term Care / Administration
Wadah Al-Yassiri, Manager, Parks Development
Stephen Lynn, Manager, Social Policy & Planning
Nada Tremblay, Manager, Community Program & Development
Jennifer Tanner, Manager, Homelessness & Housing Support
Dave Nicholls, Manager, Parks Operations
Paul Mourad, Supervisor, Parks Projects
Samantha Magalas, Executive Initiatives Coordinator
Doran Anzolin, Executive Initiatives Coordinator
Charmaine Valbuena, Coordinator Social Planning
Anna Ciacelli, Deputy City Clerk

1. CALL TO ORDER

The Chair calls the meeting of the Community Services Standing Committee to order at 9:01 o'clock a.m.

2. DISCLOSURE OF PECUNIARY INTEREST AND THE GENERAL NATURE THEREOF

None disclosed.

3. ADOPTION OF THE MINUTES

3.1. Adoption of the Community Services Standing Committee minutes of its meeting held May 1, 2024.

Moved by: Councillor Jo-Anne Gignac
Seconded by: Councillor Mark McKenzie

THAT the minutes of the Community Services Standing Committee meeting held May 1, 2024 **BE ADOPTED** as presented.
Carried.
Councillor Renaldo Agostino was absent from the meeting when the vote was taken on this matter.

Report Number: SCM 124/2024

4. REQUEST FOR DEFERRALS, REFERRALS OR WITHDRAWALS

None requested.

5. COMMUNICATIONS

None presented.

6. PRESENTATIONS AND DELEGATIONS

None presented.

7. COMMITTEE MATTERS

7.1. Minutes of the Meetings of the Executive Committee and Board of Directors, Willistead Manor Inc., held June 13, 2024

Moved by: Councillor Jo-Anne Gignac
Seconded by: Councillor Fabio Costante

Decision Number: **CSSC 249**
THAT the minutes of the Executive Committee and Board of Directors, Willistead Manor Inc., meeting held June 13, 2024 **BE RECEIVED**.
Carried.

Report Number: SCM 197/2024
Clerk's File: MB2024

7.2. Minutes of the Committee of Management for Huron Lodge of its meeting held June 27, 2024

Moved by: Councillor Jo-Anne Gignac
Seconded by: Councillor Fabio Costante

Decision Number: **CSSC 250**
THAT the minutes of the Committee of Management for Huron Lodge meeting held June 27, 2024 **BE RECEIVED**.
Carried.

Report Number: SCM 223/2024
Clerk's File: MB2024

7.3. Minutes of the Age Friendly Windsor Working Group of its meeting held June 13, 2024

Moved by: Councillor Jo-Anne Gignac
Seconded by: Councillor Fabio Costante

Decision Number: **CSSC 251**
THAT the minutes of the Age Friendly Windsor Working Group meeting held June 13, 2024 **BE RECEIVED**.
Carried.

Report Number: SCM 227/2024
Clerk's File: MB2024

7.4. Minutes of the Meetings of the Executive Committee and Board of Directors, Willistead Manor Inc., held May 9, 2024.

Moved by: Councillor Jo-Anne Gignac
Seconded by: Councillor Fabio Costante

Decision Number: **CSSC 252**
THAT the minutes of the Executive Committee and Board of Directors, Willistead Manor Inc. meeting held May 9, 2024 **BE RECEIVED**.
Carried.

Report Number: SCM 230/2024
Clerk's File: MB2024

7.5. Minutes of the Windsor Essex Regional Community Safety and Well-Being Plan's Regional Systems Leadership Table of its meeting held March 21, 2024.

Moved by: Councillor Jo-Anne Gignac
Seconded by: Councillor Fabio Costante

Decision Number: **CSSC 253**
THAT the minutes of the Windsor Essex Regional Community Safety and Well-Being Plan's Regional Systems Leadership Table meeting held March 21, 2024 **BE RECEIVED**.
Carried.

Report Number: SCM 231/2024
Clerk's File: MB2024

8. ADMINISTRATIVE ITEMS

8.1. Walker Homesite Park – Approval of the Masterplan – Ward 9

Mark Ruttle, President, Walker Homesites Athletic Club

Mark Ruttle, President, Walker Homesites Athletic Club appears before the Community Services Standing Committee regarding the Administrative report dated August 16, 2024, entitled "Walker Homesite Park – Approval of the Masterplan – Ward 9" and expresses support for the Master Plan as it relates to the improvement of the park for the community.

Moved by: Councillor Jo-Anne Gignac
Seconded by: Councillor Fabio Costante

Decision Number: **CSSC 254**
THAT the report of the Executive Initiatives Coordinator dated August 16, 2024 entitled "Walker Homesite Park – Approval of the Masterplan – Ward 9" **BE REFERRED** to the 2025 Budget Deliberation meeting.
Carried.

Report Number: S 109/2024
Clerk's File: SR2024

8.4. Windsor Essex – Ontario Health Team (WE-OHT) Annual Report - City Wide

Kathryn Leferman, Transformation Lead Windsor-Essex Ontario Health Team (WEOHT)

Kathryn Leferman, Transformation Lead Windsor-Essex Ontario Health Team (WEOHT), appears before the Community Services Standing Committee regarding the administrative report dated August 16, 2024 entitled, "Windsor Essex – Ontario Health Team (WE-OHT) Annual Report - City Wide" and is available for questions.

Moved by: Councillor Jo-Anne Gignac
Seconded by: Councillor Mark McKenzie

Decision Number: **CSSC 257**
THAT the report of the Executive Initiatives Coordinator dated August 16, 2024 entitled "Windsor Essex – Ontario Health Team (WE-OHT) Annual Report - City Wide" **BE RECEIVED** for information.
Carried.

Report Number: S 110/2024
Clerk's File: GP2024

8.2. Response to CQ 3/2024 Geese Management - City Wide

Councillor Jo-Anne Gignac inquires about the first step and whether it is to obtain a permit to move forward with any of the recommendations in the report. Ray Mensour, Commissioner, Community & Corporate Services appears before the Community Services Standing Committee regarding the administrative report dated August 16, 2024, entitled "Response to CQ 3/2024 Geese Management - City Wide" and responds that that is correct. All items outlined in the report, aside from habitat management, would require a permit before proceeding.

Councillor Jo-Anne Gignac inquires about the habitat management portion. Mr. Mensour that allowing the grass to grow thicker and longer would discourage the geese from eating the fresh cut grass.

Councillor Jo-Anne Gignac indicates that that would be appropriate in some places, but not others. Mr. Mensour responds indicates that would be at the discretion of Council.

Councillor Jo-Anne Gignac inquires whether drones have been considered aside from purchasing more cleaning machines to keep up with the demand to keep our trails clean. Mr. Mensour responds that if we don't reduce the number of geese in specific areas and council would like the trails cleaned more often, then they would require more equipment. He indicates that they currently clean the trails 2-3 times per week.

Councillor Jo-Anne Gignac inquires as to what the best course of action would be, a recommendation to start with a permit. Mr. Mensour responds that there are several options to proceed. If council wishes to proceed with all options, it will come at a cost of about $150,000 per year or council could pick and choose different options as outlined in the report.

Councillor Jo-Anne Gignac asks if a permit is required for egg removal of nesting geese. Mr. Mensour responds that a permit is required.

Councillor Ed Sleiman inquires whether mitigation is required before you are able to request a permit. Mr. Mensour responds that there are steps required before getting to that process, some of which also require permits.

Councillor Renaldo Agostino inquires whether research related to loud noise being a mitigating factor has been undertaken. Mr. Mensour responds that sound is part of the hazing process where a permit would be required.

Councillor Renaldo Agostino inquires about what the next natural predator would be if we did nothing. Mr. Mensour responds that administration would have to undertake more research, but potentially raccoons or coyotes would be natural predators.

Moved by: Councillor Jo-Anne Gignac
Seconded by: Councillor Fabio Costante

Decision Number: **CSSC 255**
THAT the report of the Executive Initiative Coordinator – Community Services dated August 16, 2024 entitled "Response to CQ 3/2024 Geese Management - City Wide" **BE RECEIVED** for information; and,

THAT administration **BE DIRECTED** to report back to Council with their recommendation for the best initial steps to manage the Geese population in the Spring of 2025 including more agressive permitting options.
Carried.
Councillor Mark McKenzie voting nay.

Report Number: S 107/2024
Clerk's File: EI2024

8.3. Response to CQ 13-2024, CQ 16-2024 and CQ 30-2024- Pickleball & Squash Courts within the City - City Wide

Moved by: Councillor Mark McKenzie
Seconded by: Councillor Renaldo Agostino

Decision Number: **CSSC 256**
THAT the report of the Manager, Community Programming and Development dated August 16, 2024 entitled “Response to CQ 13-2024, CQ 16-2024 and CQ 30-2024- Pickleball & Squash Courts within the City - City Wide” **BE RECEIVED** for information.
Carried.

Report Number: S 108/2024
Clerk’s File: SR2024

9. QUESTION PERIOD

None registered.

10. ADJOURNMENT

There being no further business the meeting of the Community Services Standing Committee is adjourned at 9:19 o’clock a.m. The next meeting of the Community Services Standing Committee will take place on Wednesday, October 2, 2024.
Carried.

Councillor Sleiman (Chairperson)	Deputy City Clerk / Supervisor of Council Services

Item No. 7.1

Committee Matters: SCM 254/2024

Subject: Minutes of the Community Public Art Working Group of its meeting held July 24, 2024

COMMUNITY PUBLIC ART WORKING GROUP
Meeting held July 24, 2024

A meeting of the Community Public Art Working Group is held this day commencing at 5:00 o'clock p.m. in Room 140, 350City Hall Square West, there being present the following members:

Ashley Kijewski
Nadja Pelkey
Terrence Travis

Regrets received from:

Brian Brown
Leisha Nazarewich

Also present are the following resource personnel:

Michelle Staadegaard, Manager of Cultural Affairs
Salina Larocque, Cultural Development Coordinator
Christopher Menard, Supervisor Community Programming
Madelyn Della Valle, Museum Curator
Karen Kadour, Committee Coordinator

1. Call to Order

It is generally agreed that Michelle Staadegaard will Chair the meeting.

Michelle Staadegaard, Chair calls the meeting to order at 5:10 o'clock p.m. and the Committee considers the Agenda being Schedule A attached hereto, matters which are dealt with as follows:

Verbal Motion is presented by Nadja Pelkey, seconded by Terrence Travis, that Rule 3.3 (c) of the Procedure By-law 98-2011, **BE WAIVED** to add the following Agenda Items:
Item 4.5 - Minutes of the Museum Subcommittee and Minutes of the Museum Capital Fund
Item 4.6- Hoop Dancer – Mural by Naomi Peters
Carried.

2. Declaration of Conflict

None disclosed.

3. Adoption of the Minutes

Moved by Nadja Pelkey, seconded by Terrence Travis,

That the minutes of the Community Public Art Working Group of its meeting held April 3, 2024 **BE ADOPTED** as presented.

Carried.

4. Business Items

4.1 Ambassador Bridge in the Fog donation

Salina Larocque refers to the Public Art Application submitted by Stan Beatty regarding the donation of a photograph entitled “Ambassador Bridge with geese in the fog”

Nadja Pelkey states that this work does not meet the standard of Public Art and adds there is no information in the project proposal about durable material and future maintenance and insulation costs. She asks if the City of Windsor has an acquisitions policy. Michelle Staadegaard responds that the City has a Public Art Policy and an Acquisition Policy as it relates to the Museum. As there is no Acquisitions Policy, this matter has come forward to the Community Public Art Working Group as it would be displayed within the public realm of an interior space of a public building.

Terence Travis suggests that perhaps this is the beginning of a conversation to create this policy.

Christopher Menard asks if Administration has the ability to accept it contingent upon determining what to do with this piece. Nadja Pelkey responds she would rather not accept a piece without a policy associated with it as an acquisitions framework would also need to include looking at principles of equity.

Christopher Menard alludes to Wall Space Community Art Gallery (who works in partnership with City of Windsor community centres) and suggests speaking to Mr. Beatty about displaying this piece in a community centre.

Moved by Nadja Pelkey, seconded by Ashley Kijewski,

That the photograph donated by Stan Beatty entitled “Ambassador Bridge with geese in the fog” **BE NOT ACCEPTED** as presented under the current Public Art Policy and further, that Administration further explore other avenues for public display.

Carried.

4.2 ACFO-WECK Francophone Canoe Donation

Salina Larocque refers to the Public Art Application submitted by ACFO Regional Windsor-Essex-Chatham Kent who have proposed a monument honouring the Francophone Community which is meant to replace a previous monument that was located at Place Concorde. In their effort to potentially save the old monument or look to creating a new version of the monument, they decided to go with the latter.

Ashley Kijewski expresses concern regarding liability and maintenance as it relates to this piece and adds that these are not design specifications but rather a concept. The structure is approximately 700 pounds and is concerned with the strength and durability of the structure and recommends not moving forward with this until the City is provided with stamped engineer drawings.

Michelle Staadegaard advises that they frequently receive concept drawings that the Committee will review and endorse the concept of it because they think it is a good idea but direct Administration that they continue to work with the organizer to work on the engineer drawings. She states that a partnership with the Gordie Howe Bridge has provided the funding for this project.

Nadja Pelkey indicates that the canoe is a piece of Indigenous technology and notes she is reticent to approve this canoe where we have very few public art projects and nearly none that were generated by an Indigenous artist.

Michelle Staadegaard asks if this group has had consultation with the proper Indigenous communities and if their design can be solidified, would the Working Group agree to look at this matter again. Nadja Pelkey responds she would agree to look at it again provided that there is clear evidence of appropriate consultation and more specific design specifications.

Moved by Ashley Kijewski, seconded by Terrence Travis,

That the submission by the ACFO WECK project to reconstruct the tri-centenary canoe monument **BE DENIED** as there are application deficiencies and further, that if ACFO WECK wishes to resubmit their application, that more detailed design specifications be provided.

Carried.

4.3 Wampum Peace Belt de-accessioning

Moved by Nadja Pelkey, seconded by Ashley Kijewski

That **APPROVAL BE GIVEN** to deaccessioning the War of 1812 Wampum Peace Belt.

Carried.

4.4 Ford City Murals Relocation Project

Salina Larocque states that this project deals with two murals which were both displayed in Ford City on public facing privately owned property. The property owner has requested that the murals be taken down, but the Ford City BIA and the community have always expressed some interest in finding them a more appropriate home. The murals are entitled – *"Shift Change" and "Welcome to Ford City".* A public survey was recently released by the City to allow members of the Ford City community to provide their thoughts on the display and location of the murals. She adds that the City owns the murals and are currently in storage.

Michelle Staadegaard indicates they are working with the Ford City BIA to determine a location for the murals. She asks if the Working Group is endorsing continued conversation with the Ford City BIA for a location within that area, and that once a location has been identified by Administration that the murals will be installed.

Moved by Nadja Pelkey, seconded by Ashley Kijewski,
That Administration **BE REQUESTED** to continue to work with the Ford City BIA and the community to identify the appropriate locations to remount the *Shift Change and Welcome to Ford City* murals.
Carried.

4.5 Minutes of the Museum Subcommittee and the Museum Capital Reserve Committee

Moved by Nadja Pelkey, seconded by Ashley Kijewski,
That the following minutes of the Museum Subcommittee of the former Community Public Art Advisory Committee **BE APPROVED:**

- August 26, 2021
- September 28, 2021
- February 23, 2022
- April 27, 2022
- June 16, 2022
- September 29, 2022

Carried.

Moved by Nadja Pelkey, seconded by Ashley Kijewski,
That the following minutes of the Museum Capital Reserve Fund Committee (Facility Committee) **BE RECEIVED:**

- November 24, 2021
- March 31, 2021
- September 28, 2023
- November 30, 2023

- January 18, 2024

4.6 Hoop Dancer – Naomi Peters

Salina Larocque advises as the towers for the new Gordie Howe International Bridge rise from the ground, murals that share the history of the lands on which the bridge is being constructed, and tell a few of the many stories about the culture and diversity of the region, will be on display. Four artists from Walpole Island First Nation were selected to create murals for display at the Canadian bridge site as part of the project Community Benefits Plan, which identifies opportunities for Indigenous Peoples in Canada. The piece is approximately 30 feet in height.

Each image is displayed on panels that are offered to the tower crane climbing systems – temporary steel structures used to provide access for workers involved with the construction of the two massive towers which will support the bridge.

Walpole Island resident Paul White was selected as the Project Coordinator for the Canadian side and he enlisted the help of well-known Walpole Island First Nation artist, Teresa Altiman, as well as two young artists, Daisy White from Walpole Island First Nation and Naomi Peters from Coldwell First Nation.

Christopher Menard indicates that the Bridge approached Art Windsor Essex. He stated that this could be an opportunity for the museum to connect art, Indigenous history, the stories we are telling in the same facility, so the donation will be accepted. He adds that Art Windsor Essex will be talking to the Indigenous communities to determine if this will be erected on the outside of the shared space and where is the ideal spot to put it in terms of sun direction, story telling capacity and serving as a welcome point.

Moved by Nadja Pelkey, seconded by Ashley Kijewski,
That the update regarding the Hoop Dancer Murals created by Naomi Peters **BE RECEIVED** for information.
Carried.

5. New Business

None.

6. Date of Next Meeting

To be determined

7. Adjournment

There being no further business, the meeting is adjourned at 6:25 o’clock p.m.

THE CITY OF WINDSOR ONTARIO, CANADA

Council Report: S 122/2024

Subject: Homelessness Outreach Updates - City Wide

Reference:

Date to Council: October 2, 2024
Author: Jennifer Tanner
Manager, Homelessness and Housing Supports
jtanner@citywindsor.ca
519-255-5200 ext 5250
Housing and Children's Services
Report Date: 9/11/2024
Clerk's File #: MD/14771

To: Mayor and Members of City Council

Recommendation:

THAT City Council **RECEIVE** this report back requested through CR 433/2023, which provides an update on the changes made in the fall of 2023 to the Homelessness Street Outreach team's schedule and response to 311 service requests, as well as efforts to collaborate with other organizations that provide outreach-related services; and further,

THAT City Council **ENDORSE** adjustments to the Homelessness Street Outreach team's schedule starting in the fall of 2024 which better aligns with community needs based on the data and information gathered in the past year and is achievable and sustainable within existing funding allocations and staffing levels.

Executive Summary:

N/A

Background:

Homelessness Outreach and 311

The City of Windsor allocates funding for one Indigenous-led Homelessness Outreach Worker (IHOW), one County specific Outreach Worker, and four Homelessness Street Outreach Workers dedicated to the City of Windsor. The focus of this report is on the four workers in Windsor, which are provided by Family Services Windsor Essex (FSWE) and funded by the City through the provincial Homelessness Prevention Program (HPP) and municipal funding.

Homelessness outreach workers interact with people experiencing homelessness who are sleeping outdoors through a variety of progressive engagement techniques, make referrals to emergency shelters, and connect people with appropriate support services that will help them meet their housing, health, financial and social needs. People living outdoors may be disconnected from community services and it often takes time to build trust before a person is willing to accept support.

This service helps support the goals of Windsor's Strengthen the Core (STC) Plan, particularly creating Safe Streets and Health Spaces, as it complements and coordinates with other services in the community such as the Nurse Police Team (NPT) and the Homelessness and Housing Help Hub (H4).

On October 30, 2023, City Council endorsed recommendations that allowed the public to request a homelessness response through the 311 Customer Contact Centre (e.g. phone line, new afterhours menu option and the 311 Windsor mobile app). In addition, the Homelessness Outreach team's schedule was expanded to 7 days per week with on-call hours in the evening to respond to calls and service requests after the 311 Customer Contact Centre was closed (i.e. 4:00pm to 12:00am, during weekends and on holidays), and attended regular service routes in six areas of the city. Data about each of these service offerings and proposed changes are provided below.

Discussion:

Between June 2023 and September 2024, the 311 Customer Contact Centre created a total of 586 requests for service for the Homelessness Outreach team with 60% of these requests to address homeless encampments which contained two or more people and 40% these requests to address individual people sleeping outdoors or needing other related assistance. When actioned by the Homelessness Outreach team, the outcomes were as follows:

- No encampment or person could be found (31%)
- Up to 3 attempts were made to contact the individual(s) but no contact made (23%)
- Contact was made but the individual(s) did not accept support (16%)
- Contact was made and the individual(s) accepted support (11%)
- The request for service was already reported or a duplicate (10%)
- The location was deemed to not be an encampment or to have a person experiencing homelessness (4%)
- The situation was referred to Windsor Police (3%)
- Unknown outcome (2%)

In November 2023, the 311 app was updated to allow the public to submit requests for a homelessness response which provided another way to make these requests after the 311 Customer Contact Centre's hours of operation. Of the total 586 service requests created since June 2023, 24% came in from the app, of which 14% were received after-hours.

Of all the 311 service requests from all channels (e.g. phone line, after hours menu option, 311 mobile app) 94% were received during the weekdays and only 6% on weekends.

FSWE has reported that since November 2023 there have been 422 after-hours phone calls routed to them from 311 where the resident selected the homeless outreach menu option (i.e. “To reach the homeless outreach team, PRESS 1). Only 18 of these phone calls were related to a homelessness concern. The other calls were about city-related matters (e.g. garbage collection) that were redirected back to 311 where residents could make their report utilizing the various channels of service available (e.g. online, mobile app or call to 311during regular operating hours). None of the after-hours calls resulted in FSWE having to dispatch a Homelessness Outreach Worker because the situation was either already addressed by the Outreach team during regular business hours or referred to another on-duty and more appropriate service provider such as the MOST van or Windsor Police.

Starting in the summer of 2023, the Outreach team established new regular service routes in different areas of the city including the Downtown Core, Jackson Park, University Avenue West, Ford City, West Windsor and Walkerville. These routes align with the data coming from 311 which show that of the total service requests, the most common locations were:

- Ward 3 or the downtown core (42%)
- Ward 4 or the Wyandotte Street East and Walkerville areas (25%)
- Ward 2 or the west side of Windsor (11%)
- The other Wards or areas of the city had on average 3% of the requests for services

As part of the report in 2023, Administration committed to revisiting the changes after one year. As a result, administration, with support from FSWE, is adjusting the Outreach team’s schedule starting in the fall of 2024 to better align with demand for the service as learned through the past year and most importantly using the data collected during that time period. The adjustments are also achievable and sustainable within current funding allocations and staffing levels while still addressing the needs in the community.

The specific changes which will begin in the fall of 2024and the rationale for these are provided below.

Adjustment 1: Daytime Coverage (7:30am to 6:00pm)

Focus the Outreach team’s resources on daytime coverage to better align with demand and remove the after-hours on-call function between the hours of 6:00pm and 12:00am, 7 days per week.

- FSWE has only received 18 after-hours calls related to homelessness issues and has not been required to dispatch an Outreach Worker during the late evening hours.
- Initially, FSWE had planned to provide on-call services in the evening hours without the need for additional funding from the City, however FSWE submitted financial claims to the City requesting a $40 per night stipend for eligible FSWE

staff to be on-call which the City approved. This was an unbudgeted expense in 2023 and although administration was able to mitigate, it is not sustainable within the 2024 funding allocation.

- In the past year, other related community services have expanded their hours of operation as part of the Strengthen the Core plan. This includes the Nurse Police Team (NPT) which now operates 7 days per week from 1:00pm to 1:00am; the H4 which extended its hours to 12:00am starting in early 2024; the Downtown Mission which now offers a year-round overnight drop-in program and provides up to 40 more spaces; and 12 additional sworn officers as part of the Windsor Police Service City Centre Patrol Team (CCPT).
- The MOST van continues to provide supports for this population in the evenings Monday to Friday from 5:30pm to 9:00pm.
- Members of the public will still be able to submit a request for a homelessness response after-hours through the 311 online app.
- The Outreach team will respond to requests for service received through the 311 online app Monday to Friday, 7:30am to 6:00pm.

Adjustment 2: Weekday Coverage (Monday to Friday)

Focus resources on weekday coverage to better align with demand and remove weekend coverage provided by the Outreach team.

- Over the past year, the majority of all calls for Homelessness Outreach Services (94%) were during the work week (Monday-Friday) while only 6% of requests came in on Saturdays and Sundays.
- A Monday to Friday schedule can be managed within the current funding allocation and staffing level of four (4) full time Homelessness Outreach Workers dedicated to the City of Windsor.
- Initially, FSWE had planned to offset the cost of 7 day per week coverage with staff gapping dollars and reallocations of funding from other programs, however this is not sustainable and additional funding would be required if this service were to continue to operate 7 days per week.
- The Outreach team will continue to respond to 311 requests for service during their operating hours.

Adjustment 3: Expanded Service Routes

In addition to responding to requests for services from anywhere in Windsor, the Outreach team works regular service routes in high needs areas of the city. Based on a review of 311 data from the past year geo-locating calls, the new routes starting in the fall of 2024 are as follows:

Route Name	Route Borders	Number of Days of Service
Downtown	Riverside Dr E to Giles Jannette to Howard	5 days
Walkerville / Ford City	Wyandotte St E to Tecumseh Rd E Parent to Drouillard **Includes Ottawa St*	3 days
West Windsor	Riverside Dr W to Malden Prince Rd to Huron Church	2 days
South Windsor 1	Tecumseh Rd E to EC Row Dougall to Howard **Includes Jackson Park*	2 days
South Windsor 2	Tecumseh Rd E to EC Row Howard to Walker **Includes Remington Park, Optimist Park*	2 days
East Windsor	Wyandotte E to Tecumseh Rd E Walker to Banwell	2 days

Administration will continue to monitor the activities and outcome of the Homelessness Outreach team and adjust where needed to adapt to changing community needs. If significant changes are made or required in the future, subsequent reports to Council will be brought forward.

Community Outreach Tables

In October 2023, Council directed Administration to draw other outreach organizations together to collaborate and capitalize on the programs they are prepared to offer. (CR433/2023).

In response, City staff have led several meetings with organizations that offer outreach services through volunteers including St Vincent de Paul, the Downtown Windsor Community Collaborative, Hand in Hand and other grassroots groups and volunteers. These meetings focussed on providing education about existing community services, improving coordination among the volunteer groups, and identifying synergies with the

existing professional / funded outreach services. Attendance at these meeting varied from 2 to 10 people.

City Administration has assessed that volunteer-based services are effectively operating within their scope of practice, providing essential items to those in need, while referring individuals to professional services for addiction counseling, trauma debriefing, and assistance with housing applications and placements.

Administration recommends that moving forward, FSWE continue to lead the quarterly meetings with funded outreach service provider known as the Community Outreach Table (COT), ensuring open communications and coordination with the volunteer-led services. City Administration will attend these meeting as well.

Risk Analysis:

Members of the public and others may feel more Outreach Workers are required however there is a risk that, without increased levels of funding, further investments in this program will come at the cost of reduced investments in other vital services that support people in exiting homelessness (e.g. rent supplements, supportive housing, affordable housing). Investments must be balanced across the homelessness and housing service system and increased to offer more homelessness prevention programs and permanent housing solutions. The current complement of four (4) Homelessness Outreach Workers offers good coverage across the City of Windsor and responsiveness to requests for service that come through 311.

Climate Change Risks

Climate Change Mitigation:

N/A

Climate Change Adaptation:

N/A

Financial Matters:

For the 2024 – 2025 fiscal year, the overall homelessness budget is $24.42 million which consists of $16.7 provincial HPP, $3.29 million under the federal Reaching Home program, $3.98 million in municipal funding from the City of Windsor, and approximately $450,000 for the Couty of Essex for a variety of homelessness programs.

Of the overall homelessness funding, $297,827 is allocated to Homelessness Outreach workers dedicated to serving the City of Windsor with $158,914 coming from HPP and $138,913 from the City's municipal funding.

Administration will continue to advocate for increased provincial and federal investments in homelessness and housing programs. Requests for additional municipal funding will be brought forward, as needed, through the budget development process.

Consultations:

Kelly Goz – Manager (A), Homelessness and Housing Support

Whitney Kitchen – Coordinator, Housing Administration and Development

Alena Sleziak – Senior Manager (A), Corporate Communications and Customer Service

Carrie MacInnes – Manager, Customer Contact Centre

Allison Charko – Project Manager, Communications and Customer Service

Nancy Jaekel – Financial Planning Administrator

Linda Higgins – Manager, Intergovernmental Funding and Financial Administration

Conclusion:

The adjustments to the Homelessness Outreach team's schedule and service routes better align with demand and existing resources. Members of the public can continue to request a homelessness response through the 311phone line during regular operating hours and through the 311 mobile app 24/7. The Outreach team will respond to such requests and attend regular service routes across Windsor Monday to Friday from 7:30am to 6:00pm.

Planning Act Matters:

N/A

Approvals:

Name	Title
Kelly Goz	Manager (A), Homelessness and Housing Support
Kirk Whittal	Executive Director, Housing and Children's Services
Andrew Daher	Commissioner, Human and Health Services
Ray Mensour	Commissioner, Community Services
Janice Guthrie	Commissioner, Finance and City Treasurer

Notifications:

Name	Address	Email
Joyce Zuk Family Services Windsor-Essex		jzuk@fswe.ca
Chief Jason Bellaire Windsor Policy Services		Jbellaire@windsorpolice.ca
Tracy Whiteye		Exec.director@caifc.ca
Sandra Zwiers		Szwiers@countyofessex.ca

THE CITY OF WINDSOR ONTARIO, CANADA

Council Report: S 127/2024

Subject: Response to CQ 19-2024 - Reaching Home Funding & Warming Bus - City Wide

Reference:

Date to Council: October 2, 2024
Author: Kelly Goz
Housing and Children's Services
Report Date: 9/12/2024
Clerk's File #: MD/14771

To: Mayor and Members of City Council

Recommendation:

THAT this report from the Manager (A), Homelessness & Housing Support **BE RECEIVED** for information.

Executive Summary:

N/A

Background:

On December 22, 2023, the City received a communication from Infrastructure Canada that recognized that during winter people experiencing homelessness often face additional risks in unsheltered areas and outdoors. To support community responses, Infrastructure Canada made one-time funding available of up to $1,111,104 with an aim to help people find safer and more stable places to stay for the winter during the period November 1, 2023 – April 30, 2024.

Locally, this funding had been allocated to temporarily support several initiatives throughout Windsor Essex including:

- Expanding emergency shelter and/or warming centre spaces at the Welcome Centre Shelter for Women and Families, Downtown Mission, Salvation Army – Centre of Hope and the Essex County Homelessness Hub (ECH2);
- Expanding the number of hotel rooms for the Leamington Motel Program; and
- Expanding the hours at the Homelessness & Housing Help Hub (H4) from 6pm to 11:30pm seven days a week; and
- Operating the Warming Bus initiative in collaboration with Housing Services, Transit Windsor and the Downtown Mission.

This report is a response to CQ #19-2024 where Councillor Agostino asked that Administration report back to City Council on the current status of the warming bus

initiative, including current statistics and also explore the feasibility of expanding this to a full year service, including all costs and resources required. It will also highlight the outcomes of the other temporary interventions implemented in 2023-2024 and future plans for the 2024-2025 winter season.

Discussion:

Warming Bus

The Warming Bus operated in the City of Windsor from February 23rd to April 27th, serving the community for 55 nights. It was staffed by a team member from the City of Windsor's Human and Health Services, alongside a partner from either the Downtown Mission or the Windsor Youth Centre. Transit Windsor adjusted its schedule to provide a driver and an overnight supervisor. Through this collaborative effort, the service provided approximately 1,800 rides to over 300 unique clients.

The Warming Bus initially followed a pre-determined route but quickly shifted to an outreach model to better meet the needs of the population. Support was provided to individuals with untreated mental illness and addiction, those banned from shelters due to behavioral issues or non-compliance with rules, and those who were highly vulnerable and fearful of traditional shelter environments.

The Warming Bus was a responsive approach to addressing homelessness, made possible by time-sensitive and one time funding that needed to be utilized by the end of April 2024. While this innovative service had a positive impact, many of those who relied on it remain homeless due to a shortage of affordable housing and the lack of high-support housing tailored to their unique needs.

Emergency Shelter Warming Centre

The Unsheltered Winter Funding enabled the City to establish warming centers at all three emergency shelters and provided financial support for the County of Essex's Essex County Homelessness Hub (ECH2) to operate an overnight warming center for the first time.

Expanded Emergency Shelter Resources	
Welcome Centre	15 spaces
Salvation Army	12 spaces
Downtown Mission	10 overflow mats, 30 warming centre spaces
Essex County Homelessness Hub	9 spaces

These additional resources allowed for more choice amongst individuals experiencing homelessness and allowed for a more flexible service delivery. The investment covered costs for extra staffing, program expenses, and food.

Funding was also used to increase the number of motel rooms available to individuals and families experiencing homelessness who work or have children enrolled in school within the County. This allowed them to remain in their home communities while searching for housing, minimizing disruption to their daily lives. Most nights, warming

centre spaces were fully utilized at the various sites which demonstrated the success of offering an alternative space for people to have their needs met.

Current Trends in Emergency Shelter Usage

When reviewing Emergency Shelter data for the first 8 months of 2023 and 2024 there is a notable increase in shelter usage across much of the shelter system. This is correlated to the year over increase in the City's homelessness numbers, which is something every municipality across Canada is experiencing. In addition, the positive outcomes yielded to date from the implementation of the Strengthen the Core has resulted in less visible street homelessness as more people are utilizing the Downtown Mission (98% capacity) since mid-June 2024 whereas previous utilization during summer months were much lower.

Name of Shelter	Number of Unique People Jan 1, 2023 – Aug 31, 2023	Number of Unique People Jan 1, 2024 – Aug 31, 2024	Percentage Change from 2023 - 2024
The United Church of the Downtown Mission	670	789	17.7% increase
Salvation Army	238	245	3% increase
Welcome Centre Shelter for Women	234	214	9.3% decrease
Welcome Centre Shelter for Families	385	475	23.3% increase
Essex County Emergency Shelter Program	22	29	24% increase

Combined, this increase is anticipated to result in capacity constraints across the system in winter 2024 which will require additional investments in programs including potential emergency shelter overflow, and other permanent housing solutions such as an expansion in rent supplement programs, etc. Administration continues to explore the costing and feasibility of such expansions in discussion with people experiencing homelessness.

Housing Services is awaiting provincial and federal budget announcements to determine if additional funding will be provided to support homelessness specific to the winter 2024-2025 season. If additional funding is received, the City would review local data to determine which initiatives comply with the Homelessness Prevention Program / Reaching Home directives, criteria and are eligible activities in consultation with the Community Advisory Board. The breadth and depth of the services will depend on the amount of funding allocated to the Service Manager/Community Entity (i.e. City).

Risk Analysis:

The report is for information purposes only; therefore, no risks have been identified.

Climate Change Risks

Climate Change Mitigation:

N/A

Climate Change Adaptation:

N/A

Financial Matters:

The City of Windsor, as the RH Designated Community Entity (includes the County of Essex), was allocated $1,111,104 of one-time top up funding for the period of November 1, 2023 – April 30, 2024, from Infrastructure Canada. The funding was fully utilized by providing temporary shelter spaces and client supports including a Warming Bus from February 23, 2024 to April 27, 2024. It was staffed by a team member from the City of Windsor's Human and Health Services, alongside a partner from either the Downtown Mission or the Windsor Youth Centre.

The chart below outlines the Reaching Home: Winter Unsheltered Homelessness funding allocations for the 2023-2024 winter season:

Reaching Home Winter Unsheltered Homelessness Summary November 2023 - April 2024	
Warming Bus (excluding City staff)	$143,507
Other Client Support	$39,834
Temporary Shelter	$370,236
City and County Hub	$373,493
Security	$39,108
Administration	$144,926
Total	**$1,111,104**

In response to CQ# 19/2024, the warming/cooling bus initiative is not feasible or sustainable without receiving additional ongoing funding from upper levels of governments. It is estimated that the annual cost to operate the warming/cooling bus initiative in collaboration with Transit Windsor is as follows:

Warming/Cooling Bus Initiative	Annual Cost
Transit Windsor (300 Days, excluding Sundays and 13 Statutory Holidays)	$553,350
Support Staff	$74,520
City Staff	$173,530
Supplies	$18,000
Total Projected Annual Cost	**$819,400**

Consultations:

Jennifer Tanner, Manager, Homelessness & Housing Support

Whitney Kitchen, Coordinator, Housing Administration & Development

Jessica Brunet, Coordinator, Housing Administration & Development

Sumar Jasey, Emergency Planning Officer

Mike Duval, Manager, Transportation

Nancy Jaekel, Financial Planning Administrator

Poorvangi Raval, Financial Planning Administrator

Conclusion:

This one-time funding provided through the Government of Canada's Reaching Home: Winter Unsheltered Homelessness Response Funding allowed the city in collaboration with stakeholders to implement new and innovative responses to homelessness as well provided an ability for emergency shelter providers to temporarily expand their capacity and alter their service orientation to better respond and support the needs of the population.

Planning Act Matters:

N/A

Approvals:

Name	Title
Kelly Goz	Manager (A), Homelessness & Housing Support

Kirk Whittal	Executive Director, Housing & Children's Services
Tyson Cragg	Executive Director, Transit Windsor
Andrew Daher	Commissioner, Human & Health Services
Jelena Payne	Commissioner, Economic Development
Lorie Gregg	On behalf of Commissioner Finance and City Treasurer
Joe Mancina	Chief Administrative Officer

Notifications:

Name	**Address**	**Email**
List provided to Clerks office		

THE CITY OF WINDSOR ONTARIO, CANADA

Council Report: S 128/2024

Subject: Response to CQ 34-2024 – The Naming/Dedicating of Storm Water Ponds near Little River Corridor in Recognition of Teachers and Mentors – Ward 7

Reference:

Date to Council: October 2, 2024
Author: Samantha Magalas
EIC, Community Services
519-253-2300x2730
smagalas@citywindsor.ca
Parks
Report Date: September 16, 2024
Clerk's File #: SR2024

To: Mayor and Members of City Council

Recommendation:

THAT City Council **RECEIVE** this report in response to CQ 34-2024 regarding naming storm water ponds found within Little River Corridor in recognition of Teachers and Mentors.

Executive Summary:

N/A

Background:

On July 22, 2024, Councillor Marignani asked:

"Asks that Administration report back to Council on the potential of naming or dedicating one of the currently unnamed storm water ponds found within the Little River Corridor Park in recognition of Teachers and Mentors."

This report is in response to that question.

Discussion:

Little River Corridor is located in Ward 7, east of Riverdale Ave between McHugh St and Riverside Dr. E.. There are a number of ponds, including storm water retention ponds, located throughout Little River Corridor. These include Aspen Lake and John's Pond. Presently, there is a pond located within the Corridor that is unnamed at this time. See **Appendix A** for location.

If Council wishes to name this pond, they can in accordance with the Naming, Renaming or Dedicating Municipal Property, Buildings or Parks Policy. Per the Policy, the naming of a storm water retention pond falls under section 1.2 (b):

> *A group or individual who has contributed towards the development of the City of Windsor.*

Risk Analysis:

There is little risk to naming the pond noted in **Appendix A.** Administration was unable to find any records indicating this pond had an existing name.

Climate Change Risks

Climate Change Mitigation:

N/A

Climate Change Adaptation:

N/A

Financial Matters:

While there is no cost to name the pond, there is a cost associated with installing new signage indicating the name. The cost for supply and installation of a sign is $1,750 plus applicable HST. The 2024 budgets for Parks do not include funding for new signs installation and further as reported at Q2 the department is projecting a small deficit for 2024. It would be very difficult for the department to absorb further expenditures while mitigating any projected deficit however should City Council wish to proceed with the naming, the department would ensure that appropriate signage is created to support this request.

Consultations:

Emilie Dunnigan, Manager, Development Revenue and Financial Administration

Denise Wright - Manager Real Estate Services

Conclusion:

If Council wishes to name this pond after Teachers/Mentors, Council needs to submit a recommendation to approve the naming and direct Administration to submit a budget issue as part of the 2025 Budget process for consideration.

Planning Act Matters:

N/A

Approvals:

Name	Title
Samantha Magalas	EIC, Community Services
Erika Benson	FPA, Parks
James Chacko	Executive Director, Parks & Facilities
Ray Mensour	Commissioner – Community and Corporate Service
Janice Guthrie	Commissioner- Finance and City Treasurer
Joe Mancina	Chief Administrative Officer

Notifications:

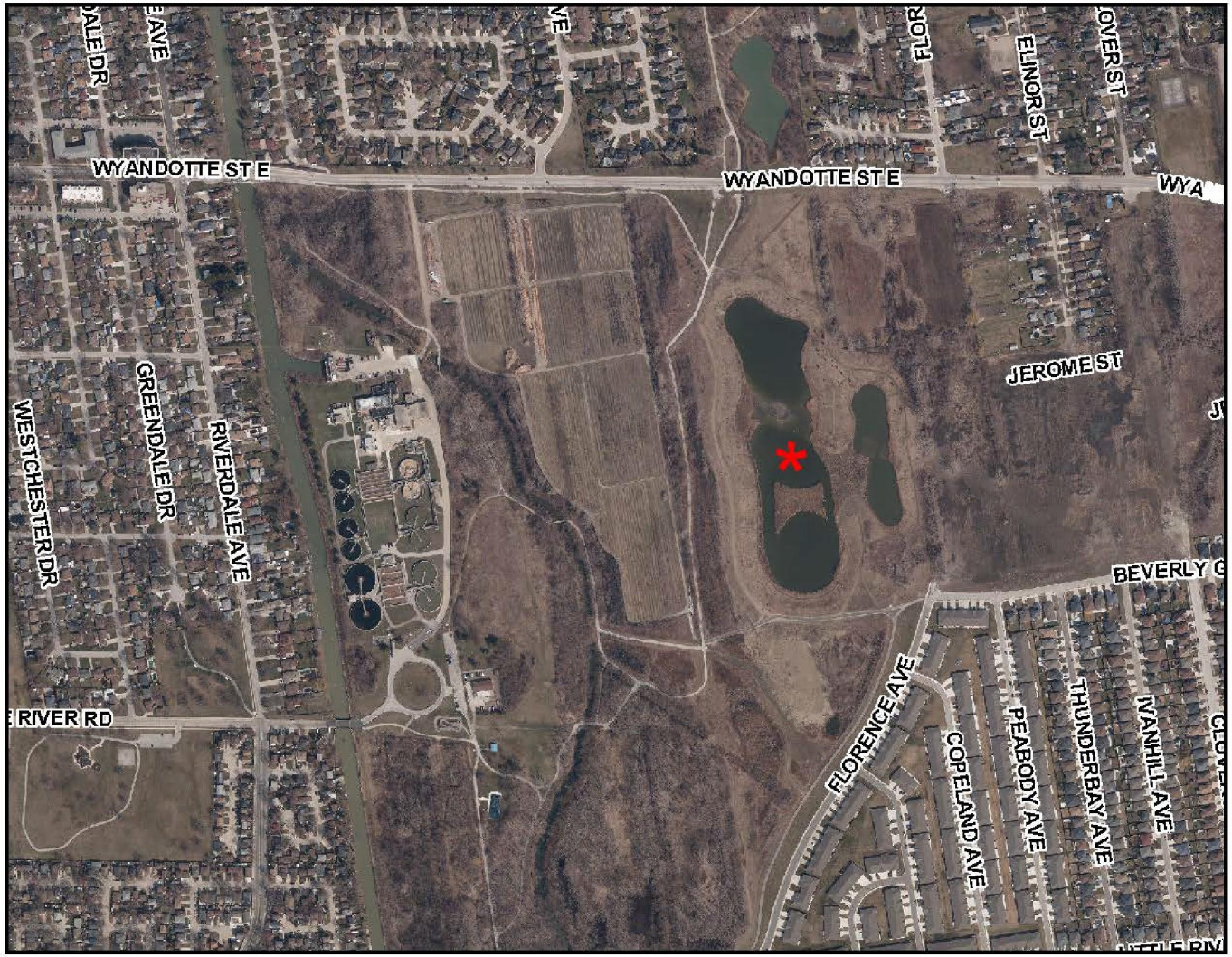
Name	Address	Email

Appendices:

1 Appendix A - Little River Corridor

THE CITY OF WINDSOR
ONTARIO, CANADA

Appendix A



Legend

* = **Proposed Location**

This map is a user generated static output from an Internet mapping site and is for reference o-nly. Data layers that appear o-n this map may or may not be accurate, current, or otherwise reliablE-

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