



OFFICE OF THE CITY CLERK COUNCIL SERVICES

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CAO APPROVAL

The Chief Administrative Officer approved the following recommendation:

Report Number: CAOP 33/2026
Approved: Tuesday, March 17, 2026

THAT the CAO and City Clerk **EXECUTE** Microsoft Enterprise Services Work Order [WO # 6CAN2604-1041871-1041871] for problem resolution support and support assistance for the period of April 1, 2026, to March 31, 2027, to an upset limit of \$80,101.94 (plus applicable taxes), satisfactory in form to the City Solicitor, in technical content to the Chief Information Officer / Executive Director of Information Technology and financial content to the City Treasurer; and,

THAT the CAO **AUTHORIZE** the Chief Information Officer / Executive Director of Information Technology or designate to sign and submit amendments to the terms of the Microsoft Enterprise Services Work Order [WO # 6CAN2604-1041871-1041871] including the authorization of an extension period up to three months, as budgeted through existing funding sources, to a revised upset limit of \$100,000 (plus applicable taxes), satisfactory in form to the City Solicitor, in technical content to the Chief Information Officer / Executive Director of Information Technology and financial content to the City Treasurer.

Report Number: CAOP 33/2026
Clerk's File: SI/11340

Anna Ciacelli

Deputy City Clerk / Supervisor of Council Services
March 17, 2026

Department Distribution



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City Solicitor
CIO/Executive Director of Information Technology
On behalf of Commissioner Finance & City Treasurer
Commissioner, Corporate Services
Chief Administrative Officer