

RB/
Windsor, Ontario, July 13, 2011

A meeting of the **Social Development, Health and Culture Standing Committee** is held this day commencing at 9:00 o'clock a.m. in Council Chambers there being present the following members:

Councillor Maghnieh (Chair)
Councillor Halberstadt
Councillor Jones
Councillor Sleiman

Regrets:

Councillor Hatfield

Also present are the following from Administration:

Ronna Warsh, Community Development & Health Commissioner and Corporate
Leader Social Development, Health, Recreation and Culture
Lucy Lombardo, Executive Director LTC, Administrator Huron Lodge
Doug Sweet, Manager, Arenas & WFCU Centre
Wendi Eizenga, Executive Initiatives Coordinator Community Development and
Health Services
Teresa Piruzza, Executive Director of Employment & Social Services
Lucy Sobczyk, Manager of Residential Services
Nancy Musson, Director of Resident Services

Also present are the following guests:

Larry Duffield, Chairperson, Seniors Advisory Committee
Frank Duralia Member of Seniors Advisory Committee

1. Call to Order

The meeting is called to order at 9:03 o'clock a.m.

2. Disclosure of Pecuniary Interest and the General Nature Thereof

None.

3. **Requests for Deferrals, Referrals, or Withdrawals**

None Requested.

4. **Adoption of Minutes**

Moved by Councillor Halberstadt, seconded by Councillor Sleiman,
That the minutes of the meeting of the Social Development, Health & Culture
Standing Committee held June 8, 2011 **BE ADOPTED** as presented.
Carried.

5. **Presentations & Delegations**

**Lucie Lombardo, Administrator, Huron Lodge, Long Term Care
2011 Update**

L. Lombardo, Executive Director LTC, Huron Lodge, presents a PowerPoint
presentation to the committee respecting initial and contained changes to Long Term
Care in 2010 and 2011. Attached hereto as Appendix "A".

**Item 1 Association of Municipalities of Ontario (AMO) – Coming of Age:
The Municipal Role in Caring for Ontario's Seniors**

Councillor Sleiman requests the annual costs to taxpayers to operate Huron Lodge
and further whether the province is continuing to download health services on
municipalities?

Ronna Warsh, Community Development and Health Commissioner indicate that
the budget to operate Huron Lodge is currently \$21,000,000, with the municipalities'
contribution being approximately \$8.2 million dollars. The province funds 60% of the
operation. There have not been new downloads to municipalities regarding health series,
but rather uploading to the province has been occurring easing costs from the property tax
base.

Lucie Lombardo, Executive Director LTC, Huron Lodge, further explains that the
aim of the Association of Municipalities Ontario (AMO) initiative is to provide the
opportunity to look at other options to fund social and health care services to ease
municipal tax dollars contributed to long term care services.

Councillor Sleiman expresses concerns with an increasing aging population and
those that might require long term care services.

R. Warsh states that the Local Health Integration Network (LHIN) has declared a crisis in long term care as there is a backlog for spaces. The AMO initiative to change the funding formula is intended to address this matter.

Councillor Sleiman asks if Ontario Municipalities have consistently been receiving annual funding increases from the province to address long term care services.

R. Warsh indicates that the City of Windsor has recently received an annualized increased of approximately \$300,000 to address training initiatives and staffing levels for Huron Lodge. A report to Council regarding this matter is forthcoming. Furthermore, AMO is continuing to advocate the province on behalf of municipalities to absorb larger costs in long term care services to reduce the municipal taxpayers share.

Councillor Halberstadt requests clarification of the recent funding increases made by the Ministry of Health and Long Term Care (MOHLTC) to the City of Windsor and contributions made to social and health services.

L. Lombardo clarifies the increases from the MOHLTC were \$285,000 in 2010 and \$300,000 for 2011. Ontario Municipalities contributed \$300,000,000 as a total for long term care costs for municipal run homes across the province. The City of Windsor has committed 8.5 million dollars to Huron Lodge in 2011. The recommendation from AMO to the Provincial Government is to initiate changes to the current long term care system so that these monies are better utilized using a regional customized plan. While the province has provided funding increases in the past few years, it has still not matched the municipal costs associated to operating long term care facilities across Ontario.

Councillor Halberstadt questions whether Provincial Legislation to operate Long Term Care facilities prohibits services from being outsourced?

R. Warsh explains that legislation does not prohibit municipalities from using outside care providers to operate the facility and has been thoroughly investigated by municipalities who operate a single home. It has been concluded that the savings do not outweigh the costs for service delivery. Furthermore, outsourcing would not eliminate the City of Windsor's required contribution to fund Huron Lodge. Municipal tax dollars would still need to commit since the City is legislated to operate the home. The outsourcing model would be worth examining if the requirement to partially fund the home from tax dollars was removed by the Province of Ontario. A more efficient approach to find cost savings and support quality improvements would be to have an independent third party examine the daily operation of the facility.

Councillor Halberstadt raises concerns about absenteeism and overtime costs at Huron Lodge.

L. Lombardo indicates that absenteeism and overtime costs have been reduced as a result of utilizing the corporations Human Resource policies.

Councillor Jones asks about comparables to similar sized municipalities across the Province.

R Warsh explains that data received from the Ontario Municipal Benchmarking Initiative (OMBI) suggests that Windsor experiences a greater municipal contribution and costs to residents at Huron Lodge due to negotiated wages of staff. Lucie Lombardo Executive Director LTC, Huron Lodge highlights that Huron Lodge pays staff members approximately six dollars more on average according to 2008 data.

Councillor Jones questions if Joint Job Evaluations (JJE) decisions have affected overall operational costs?

R Warsh indicates that while there have been some JJE decisions made to increase pay, operational costs are largely due to higher salaries.

Councillor Jones asks about Huron Lodge's success rate despite costs.

R. Warsh states that residents appreciate having the same health care aides. Huron Lodge has never experienced issues with licensing and believes that staff members receive a fair wage. Huron Lodge is the first choice in this community for those who require long term care. AMO has also commended the care and service delivery provided by Huron Lodge.

Councillor Sleiman requires clarification on whether a municipality is required to provide long term care beds based on population and what is required under provincial legislation?

L. Lombardo explains that City Council approved 224 beds for the current home prior to its construction. There is no population based requirements for long term care beds.

Councillor Sleiman requests if there is funding available for agencies in the community that assist with keeping seniors in their current home as opposed to choosing to reside in a long term care facility.

R. Warsh explains that the Local Health Integration Network (LHIN) has recently increased funding for programming for community groups such as the Citizen Advocacy and Centre for Seniors to keep seniors living in their current homes by accommodating special request such as installing shower bars for bathrooms or special adaptations to the home. The Centre for Seniors also received a shuttle van to transport seniors to doctor appointments for those who no longer drive.

Councillor Sleiman praises the work of the Seniors Advisory Committee for their work in assisting in these community based initiatives.

Councillor Halberstadt requests clarification regarding the benchmark survey results data used in the report.

L. Lombardo states that 2008 data was available for all municipalities across the Province. Benchmarking data for 2010 is expected in the fall of 2012.

Councillor Halberstadt addresses increased salaries in Windsor when benchmarking other municipalities.

R. Warsh explains that that the municipal contribution from the tax base is concurrent with other municipalities across the Province. Windsor experiences an increased cost to run Huron Lodge as a result of the salary costs.

Councillor Jones states that Huron Lodge provides excellent care and complements the staff throughout the facility. He further indicates that stress level may be part of the equation for absenteeism. He appreciates the challenges of the facility being addressed.

Councillor Halberstadt expresses that Huron Lodge is a great facility; however he does have concern with the absenteeism issue despite the increased wage earnings compared to other municipalities.

Moved by Councillor Sleiman, seconded by Councillor Jones,
SDHC17/11 That the Report of the Administrator of Huron Lodge entitled "Association of Municipalities of Ontario (AMO) – Coming of Age: The Municipal Role in Caring for Ontario's Seniors" dated June 15, 2011 **BE RECEIVED**; and further;

2. That City Council **SUPPORT** the following resolutions:

THAT the City Clerk **FORWARD** a resolution of Council to AMO and the Ontario Association of Non-Profit Homes & Services for Seniors (OANHSS).

WHEREAS the Provincial Government proclaimed the Long-Term Care Homes Act 2007-O. Reg.79/10 (LTCHA) as law on July 1, 2010 that AMO and OANHSS continue to advocate for increased provincial financial contributions to address the growing needs in the Long-Term Care sector with the intention to decrease municipal contributions;

AND WHEREAS the funding for Long-Term Care in the municipal sector continues to have a significant shortfall;

THEREFORE, BE IT RESOLVED THAT AMO continue to work toward eliminating the legislated requirements of a mandatory municipal long-term care home in order to support a regional customized plan to better serve individual municipalities, since Long-Term Care is a Provincial Health Portfolio responsibility;

AND THAT this resolution be circulated to local Members of Provincial Parliament.

3. **THAT** the Administrator of Huron Lodge **PREPARE** a budget for 2012 outlining reductions to the municipal contributions for consideration at the 2012 Budget Deliberations with the goal of supporting continuous quality improvements.

Carried.

Seniors Advisory Committee Report No. 5

Larry Duffield, Chair of the Seniors Advisory Committee (SAC), addresses the committee with respect to Seniors Advisory Committee Report No. 5. Mr. Duffield provides a written submission dated Wednesday, July 13, 2011, hereto attached at Appendix" B."

L. Duffield explains that SAC has held conversations with Joyce Zuk of the Citizens Advisory Committee who provided several strong points for helping seniors choose Windsor as a retirement community. Unfortunately, Ms. Zuk declined the offer of Seniors Advocate due to resource constraints on the Citizen's Advocacy.

Councillor Sleiman asks if SAC has discussed with the Community Development & Health Services Department to establish a Seniors Advocate position.

R. Warsh explains that the Seniors Advocate position has been eliminated as part of budget reductions. The Coordinator for Leisure Persons for Special Populations has taken the initiative to work closely with SAC. However, SAC is seeking someone who might have the availability to market this community and its amenities for long term retirement. This would require a newly created position to fulfill.

Councillor Sleiman requests a benchmarking exercise to gauge if a Seniors Advocate position exists within any Ontario municipality while Councillor Halberstadt requests if the Local Health Integration Network might be able to assist or fund a position to take on this responsibility.

R. Warsh agrees to pursue both investigations and prefers to find funding through the Province for such a position before requesting monies from the tax base.

Item 2: Resident Assessment Instrument (RAI-MDS 2.0) Update

Moved by Councillor Jones, seconded by Councillor Halberstadt,
SDHC18/11 That the Report providing an update on the background and implementation of the Resident Assessment Instrument – Minimum Data Set 2.0 (RAI-MDS) utilized at Huron Lodge **BE RECEIVED** for information.

Carried.

COMMITTEE REPORTS & MINUTES

Seniors Advisory Committee Report No. 5

Moved by Councillor Jones, seconded by Councillor Sleiman,
SDHC19/11 That Report No. 5 of the Seniors Advisory Committee **BE RECEIVED**.
Carried.

**Committee of Management for Huron Lodge Term Care Home meeting of
March 29, 2011**

Moved by Councillor Jones, seconded by Councillor Sleiman,
SDHC20/11 That the Minutes of the Committee of Management for Huron Lodge
Term Care Home meeting held March 29, 2011 **BE ADOPTED** as presented.
Carried.

Minutes of the Seniors Advisory Committee meeting of May 26, 2011

Moved by Councillor Jones, seconded by Councillor Sleiman,
SDHC21/11 That the Minutes of the Seniors Advisory Committee meeting held on
May 26, 2011 **BE ADOPTED** as presented.
Carried.

**Minutes of the Executive Committee Board of Directors, Willistead Inc. meeting
held on June 9, 2011 and the Minutes of the Board of Directors, Willistead Inc.
meeting held June 9, 2011**

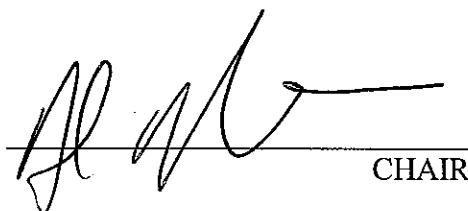
Moved by Councillor Jones, seconded by Councillor Sleiman,
SDHC22/11 That the Minutes of the Executive Committee Board of Directors,
Willistead Inc. meeting held on June 9, 2011 and the Minutes of the Board of Directors,
Willistead Inc. meeting held June 9, 2011 **BE ADOPTED** as presented.
Carried.

DATE OF NEXT MEETING

The next meeting of the Social Development, Health & Culture Standing
Committee will be held on August 17, 2011 at 9:00 o'clock a.m. in Council Chambers.

ADJOURNMENT

There being no further business, the meeting is adjourned at 10:18 o'clock a.m.


CHAIR


COUNCIL SECRETARIAT