

**Social Development, Health & Culture Standing Committee Meeting**

**Date: Wednesday, September 05, 2018**

**Time: 9:00 o'clock a.m.**

**Members Present:**

**Councillors**

Ward 2 - Councillor Elliott  
Ward 3 - Councillor Bortolin  
Ward 5 - Councillor Sleiman (Chairperson)  
Ward 6 - Councillor Gignac  
Ward 10 - Councillor Borrelli

***Also present are the following from administration:***

Jelena Payne, Community Development and Health Commissioner  
Jan Wilson, Corporate Leader of Parks, Recreation, Culture and Facilities  
Debbie Cercone, Executive Director Housing and Childrens Services  
Ray Mensour, Executive Director Recreation and Culture  
Alina Sirbu, Executive Director, Long Term Care/Administration  
Andrew Daher, Executive Director Employment and Social Services  
Sandra Bradt, Executive Initiatives Coordinator  
Pam Labute, Manager, Community Development  
Tanya Antoniw, Manager Policy and Staff Development  
Katie Coughlin, Manager WFCU and Recreation Facilities  
Sonia Bajaj, Social Housing Analyst  
Jennifer Tanner, Coordinator, Housing Administration & Policy  
Jolayne Susko, Coordinator, Housing Administration & Policy  
Kelly Goz, Coordinator, Housing Administration & Policy  
Stephen Lynn, Coordinator, Social Planning  
Anna Ciacelli, Supervisor of Council Services

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### 1. CALL TO ORDER

The Chair calls the meeting of the Social Development, Health & Culture Standing Committee to order at 9:04 o'clock a.m.

### 2. DISCLOSURE OF PECUNIARY INTEREST AND THE GENERAL NATURE THEREOF

None disclosed.

### 3. ADOPTION OF THE MINUTES

#### 3.1. Adoption of the Social Development, Health & Culture Standing Committee minutes held July 4, 2018

Moved by: Councillor Elliott

Seconded by: Councillor Bortolin

THAT the minutes of the Social Development, Health & Culture Standing Committee meeting held July 4, 2018 **BE ADOPTED** as amended regarding Item 7.6, removing the following clause:

“That Administration BE REQUESTED to facilitate the delivery of the workshops through Community Partners”.

Carried.

Report Number: SCM 269/2018

Clerk's File: MB2018

### 4. REQUEST FOR DEFERRALS, REFERRALS OR WITHDRAWALS

None requested.

### 5. COMMUNICATIONS

None presented.

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### 6. PRESENTATIONS AND DELEGATIONS

See Item 8.1 and 8.2.

### 7. COMMITTEE MATTERS

#### 7.1. Minutes of the Seniors Advisory Committee of its meeting held May 1, 2018

Moved by: Councillor Gignac  
Seconded by: Councillor Bortolin

Decision Number: **SDHC 586**

THAT the minutes of the Seniors Advisory Committee of its meeting held May 1, 2018 **BE RECEIVED** as amended removing part of the last clause of Item 4.3 as follows:

“That Administration BE REQUESTED to facilitate the delivery of the workshops through Community Partners”.

Carried.

Report Number: SCM 289/2018  
Clerk's File: MB2018

#### 7.2. Minutes of the Housing Advisory Committee of its meeting held May 8, 2018

Moved by: Councillor Elliott  
Seconded by: Councillor Borrelli

Decision Number: **SDHC 587**

THAT the minutes of the Housing Advisory Committee of its meeting held May 8, 2018 **BE RECEIVED** for information.

Carried.

Report Number: SCM 309/2018  
Clerk's File: MB2018

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### 7.3. Minutes of the Diversity Committee of its meeting held May 24, 2018

Moved by: Councillor Elliott  
Seconded by: Councillor Borrelli

Decision Number: **SDHC 588**

THAT the minutes of the Diversity Committee of its meeting held May 24, 2018 **BE RECEIVED** for information.

Carried.

Report Number: SCM 305/2018

Clerk's File: MB2018

### 7.4. Minutes of the Windsor Accessibility Advisory Committee of its meeting held June 12, 2018

Moved by: Councillor Elliott  
Seconded by: Councillor Borrelli

Decision Number: **SDHC 589**

THAT the minutes of the Windsor Accessibility Advisory Committee of its meeting held June 12, 2018 **BE RECEIVED** as presented.

Carried.

Report Number: SCM 286/2018

Clerk's File: MB2018

### 7.5. Report No. 121 of the Windsor Accessibility Advisory Committee

Moved by: Councillor Elliott  
Seconded by: Councillor Borrelli

Decision Number: **SDHC 590**

THAT Report No. 121 of the Windsor Accessibility Advisory Committee indicating:

THAT an expenditure from the Capital Project 7086008 (Accessibility Fund) in the upset amount of \$5000.00 **BE APPROVED** for the use of sign language interpretation as required

**BE APPROVED.**

Carried.

Report Number: SCM 287/2018

Clerk's File: MB2018

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### 7.6. Report No. 122 of the Windsor Accessibility advisory Committee

Councillor Bortolin requests clarification regarding the use of accessibility discretionary expenses. Councillor Sleiman indicates that it would be streamlining the process, and that a summary of expenses would still be provided for committee and Council approval.

Moved by: Councillor Elliott  
Seconded by: Councillor Borrelli

Decision Number: **SDHC 591**

THAT Report No. 122 of the Windsor Accessibility Advisory Committee indicating:

THAT an expenditure from the Capital Project 7086008 (Accessibility Fund) in the upset amount of \$15,000.00 BE APPROVED for the use of accessibility discretionary expenses as they arise, with an upset limit of \$5,000.00 per occurrence

**BE APPROVED.**

Carried.

Report Number: SCM 288/2018  
Clerk's File: MB2018

### 7.7. Minutes of the meetings of the Executive Committee and Board of Directors, Willistead Manor Inc., held June 14, 2018

Moved by: Councillor Elliott  
Seconded by: Councillor Borrelli

Decision Number: **SDHC 592**

THAT the minutes of the meeting of the Executive Committee and Board of Directors, Willistead Manor Inc., held June 14, 2018 **BE RECEIVED** for information.

Carried.

Report Number: SCM 294/2018  
Clerk's File: MB2018

## 8. ADMINISTRATIVE ITEMS

### 8.1. Windsor Essex 2018 Piont in Time Count and 20,000 Homes Registry Week - City Wide

Kelly Goz, Coordinator of Housing Administration and Development appears before the Social Development, Health & Culture Standing Committee regarding the administrative report Windsor

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Essex 2018 point in time count and 20,000 Homes registry week and provides a brief summary including a brief history of the program which results in valuable data on homelessness within our community. The Point in Time Count is conducted to gather valuable data on homelessness, it also establishes the complexity of homelessness and helps policy makers and program administrators track a community's progress towards the goal of eliminating chronic homelessness. Some information related to the 20,000 homes registry campaign is provided including:

- The program is led by the Canadian Alliance to End Homelessness.
- National Change movement focused on ending chronic homelessness in 20 communities, and housing 20,000 of Canada's most vulnerable homeless people by July 1, 2020.
- Inspired by the USA's successful 100,000 Homes Campaign

Administration thanks the many agencies who participated in the 20,000 Homes Registry Campaign as well as the many volunteers who assisted with the Point in Time count.

Some of the results were provided as follows:

- Between April 16-18, 2018 it was discovered that on any given night, 197 people experience homelessness in Windsor. In 2016 the number was 201 resulting in a decrease of 2.03%
- 69% were single, 27% youth and 4% family.
- 69% were between 25-64 years old.
- 66% were male, 28% were female
- 42% of the homeless have always been in Windsor, 21% have been here less than 1 year, 12% have been here 10-20 years.
- 51% reported a source of income as Ontario Works and 29% Ontario Disability
- Top reasons provided for being homeless were:
  - Unable to pay rent/eviction
  - Addiction/substance use
  - Conflict with Spouse
  - Conflict with Parent/Guardian
  - Unsafe housing Conditions
  - Incarceration
  - Job Loss
- Top 7 Barriers to finding new housing include the following:
  - No Income/Low Income
  - Rent too high
  - Poor Housing Conditions
  - Mental Health
  - Physical Health
  - Addiction
  - Family Breakdown

Information regarding chronic homelessness and episodic homelessness is provided. Ms. Goz provides information related to service system improvements since 2016 including the following:

- Housing Advocate Staff at Salvation Army and an additional Indigenous Housing Advocate.

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- Windsor Essex Housing Connections Team increased but not limited to three Housing Response Workers.
- Outreach workers increased from one to three
- WOW Centre opened in 2018.
- Community Outreach Table for BNPL; currently have over 18+signed MOU's with community support providers.

Ms. Goz indicates that the By-Names Prioritized List is Windsor-Essex's centralized list to prioritize supports and services for people experiencing chronic/episodic homelessness and/or have high acuity. This improved coordination and efficient intake practices ensures people experiencing homelessness will be able to access appropriate supports and services more quickly and with the help of community stakeholders this initiative will enhance local efforts to functionally end chronic homelessness.

Statistics regarding Windsor-Essex housing connections are provided.

### **Susie Redekop, Homeless Coalition of Windsor Essex**

Susie Redekop, Homeless Coalition of Windsor Essex, appears before the Social Development, Health & Culture Standing Committee regarding the administrative report Windsor Essex 2018 point in time count and 20,000 Homes registry week and indicates that 40 organizations provide direct services, developing and implementing coordinated strategies to end homelessness. Ms. Redekop indicates that this coordinated access system results in a prioritized list based on need rather than chronology which is very important to the community.

Councillor Gignac inquires as to what direct strategies Council can develop to advocate to senior levels of government for more funding. Administration indicates that Council has recently introduced new housing plans which will assist and partnering with other agencies is always a positive.

Councillor Borrelli inquires whether this is considered a crisis in Ontario. Jelena Payne, Community Development and Health Commissioner appears before the Social Development, Health & Culture Standing Committee regarding the administrative report Windsor Essex 2018 point in time count and 20,000 Homes registry week and indicates that in Ontario it is considered a crisis. Ms. Payne adds that even one homeless person/family should be considered a crisis. Steps are being taken, data collected, and funding is being made available to end homelessness.

Councillor Borrelli inquires whether more homeless people are coming to the area due to the climate. Administration indicates that weather and climate were not the type of questions that were included in the count.

Councillor Borrelli inquires about Community Living Windsor-Essex, and whether the programs they implement can be used to tackle the problem on homelessness. Administration indicates it is a valued organization and they serve the vulnerable although they operate a congregate living which is not always a good fit for homelessness. Their specialty is dealing with individuals with

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intellectual disabilities and they operate using a different service model than what is used in the City for homelessness.

Councillor Bortolin inquires about the successes and the implementation of a prioritized list. Administration indicates that the recent approval of more affordable housing units in the City will assist and is a step in the right direction. Councillor Bortolin suggests that more specific things are listed that Council could consider to address the issue of homelessness, for example introducing economic development incentives.

Councillor Bortolin inquires as to what issues may arise when other service providers don't assist with City programs such as Point in Time. Ms. Goz indicates that the City is actively working with community partners to collect data. It is not mandated that community partners participate.

Councillor Gignac commends administration for a job well done and urges the program to move forward by inquiring about specifics that Council could request to move the progress forward. Councillor Gignac also indicates that the City can't mandate community partners to participate in City programs, they can choose to provide us with the information but we can't insist. Administration has been advocating at the Provincial and Federal levels to launch a new strategy as well as advocating for shared data.

Councillor Sleiman inquires about hidden homelessness. Administration indicates that hidden homelessness is when someone is staying with family/friends instead of on the street or in shelters. Administration indicates that there has been an addition of new housing, although there is concern regarding the vacancy rate declining and market rents increasing, the gap has become larger.

Moved by: Councillor Bortolin

Seconded by: Councillor Borrelli

Decision Number: **SDHC 593**

**THAT** the Windsor Essex 2018 Point in Time Count & 20,000 Homes Registry Week Final Report **BE RECEIVED** by City Council for information purposes.

Carried.

Report Number: S 141/2018

Clerk's File: GH/11710

## 8.2. Windsor Essex 2017 Annual Report to the Community on the 10 Year Housing and Homelessness Plan - City Wide

Kelly Goz, Coordinator of Housing Administration and Development appears before the Social Development, Health & Culture Standing Committee regarding the administrative report Windsor Essex 2017 Annual Report to the Community on the 10 year Housing and Homelessness Plan and provides a brief overview of the program which is to provide simple coordinated and consistent



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access to programs services and supports that act on what is important to the person receiving supports. The 7 Goals of the plan are outlined as follows:

Goal 1—Access—increased collaboration with the health section and increased coordination of supports to assist persons to remain housed and by-names prioritized list which is a coordinated access system within Windsor Essex.

Goal 2—Person Centered Supports—having supports available when needed, to act on what is important to the person receiving services, to assist the person in succeeding in their preferred housing. Ms. Goz provides some statistics of the program.

Goal 3—Interim Housing—have temporary housing meant to bridge the gap between homelessness and permanent housing available where appropriate and where needed.

Goal 4—Housing Linked with supports—Having housing linked with a comprehensive and coordinated package of services and programs to assist a wide range of individuals with support needs in maintaining their housing.

Goal 5—Rental Housing—Have a full range of rental housing that offers safe, accessible and quality accommodations, Housing Allowances, Rent Supplements and Rental Housing Capital Investments. Survivor's of Domestic violence Portable Housing Benefit program is reviewed as well as the Social Housing Improvement Program—Strategy: monitor Social Housing portfolio and pursue funding for energy efficiency and repairs.

Goal 6—Ownership Housing—Homeownership Down Payment Assistance, several types of loans and grants are reviewed

Goal 7—Monitoring, reporting and evaluation under the leadership of the Housing Advisory Committee, measure and report on progress, evaluate success and invest in continuous improvement of the housing and homelessness system.

Ms. Goz outlines several existing programs and plans including:

- Central Housing Registry
- Housing Stability Plan
- Homelessness Partnering Strategy
- Homeless Coalition Strategic Plan
- Community Education and Awareness
- Planning for 2018 is reviewed
- Successful in grants that have been received this year are reviewed.

Councillor Bortolin inquires about the collaboration with private agencies and how the results of the data collection would be more accurate since information from all areas would be collected. Administration indicates the leadership of these agencies do participate when asked although their residents have complex needs and require more responsive supports in place. Administration

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would like to focus on the root causes of homelessness and assures the members that agencies are doing what they can to assist people suffering from homelessness.

Moved by: Councillor Gignac  
Seconded by: Councillor Elliott

Decision Number: **SDHC 594**

THAT the Windsor Essex 2017 Annual Report to the Community on the 10 year Housing and Homelessness Plan **BE RECEIVED** for information purposes; and,

THAT Administration **PROVIDE** strategies for Council's consideration that would allow Council to become more effective in advocating to upper levels of government for changes that are necessary to alleviate homelessness.

Carried.

Councillor Bortolin voting nay.

Report Number: S 142/2018  
Clerk's File: GH/11710

### 8.3. Windsor CDHS Hosting of the 2018 Ontario Municipal Social Services Association (OMSSA) Leadership Symposium and AGM - City Wide

Moved by: Councillor Bortolin  
Seconded by: Councillor Elliott

Decision Number: **SDHC 595**

THAT the report providing an overview of the City of Windsor's hosting of the OMSSA 2018 Learning Symposium and Annual General Meeting **BE RECEIVED** for information.

Carried.

Report Number: CM 37/2018  
Clerk's File: SS2018

### 8.4. Security Requirements for Events Requiring Street Closures

Councillor Bortolin requests clarification regarding the administrative report. Jan Wilson, Corporate Leader of Parks, Recreation, Culture and Facilities appears before the Social Development Health and Culture Standing Committee regarding the administrative report Security Requirements for Events Requiring Street Closures—response to CQ50-2016 and indicates it's a complex issue. Each event would be determined on a case by case basis depending on a number of factors including history of the event, projected attendance, if it takes place on the street or not, and a number of other factors. Each event organizes a meeting with Police to determine whether they are required.

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Councillor Bortolin is concerned that smaller events may be negatively impacted by the requirements. Administration indicates the SERT group meets with the proponents in the first step of the process for an overview and profile of the event. A special event manual is also provided so that any organization holding an event is aware of all the requirements. Windsor Police needs to approve the event even if it a returning event.

Moved by: Councillor Gignac

Seconded by: Councillor Elliott

Decision Number: **SDHC 596**

THAT the report of the Manager, Community Development dated August 7, 2018 entitled Security Requirements for Events Requiring Street Closures-CQ50-2016 **BE RECEIVED** for information.  
Carried.

Report Number: S 130/2018

Clerk's File: APM2018

### 8.5. Windsor Express Basketball Contract Extension for 2018-19 Season

Moved by: Councillor Elliott

Seconded by: Councillor Borrelli

Decision Number: **SDHC 597**

THAT the request of the Windsor Express Basketball Inc. (Ontario Corporation Number 002333069), a team of the National Basketball League of Canada, to renew their license agreement for the use of the WFCU Centre for the upcoming 2018-19 season **BE APPROVED** under the same terms and conditions as the expiring agreement:

Terms and Conditions:

- a. Term - One year period from October 1, 2018 to September 30, 2019.
- b. Fees - Flat fee per game of \$3,500.00 (plus HST), which would include, conversion costs, event staff, bowl/floor rental, two dressing rooms, sports medic and game day box office staff. Additional services may be selected at the applicable rates including credit card services, VIP parking and security services.
- c. Scheduling – With the exception of one regular season game that can be played at Caesars Windsor, the Team will schedule all regular season, playoff and all-star games at the WFCU Centre. The home game dates to be confirmed by no later than September 30<sup>th</sup> for the upcoming season. The City reserves the right to request a change of up to 2 games per season for major events.
- d. Ticket Surcharge - a surcharge in the amount of \$1 per ticket (plus HST) will be provided to the City on all tickets sold. This surcharge does not apply to the unlimited number of complimentary tickets that the Team is allowed to distribute in the community.

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- e. Sponsorship and Advertising – the Team will be responsible for securing its own sponsorship and advertising and must comply with existing agreements in place at the WFCU Centre.
- f. Signage – the Team will continue to be provided with a location for a permanent sign “Home of the Windsor Express”, installed at the WFCU Centre, the location of which will be subject to the City’s approval. The Windsor Express will be responsible for the costs to maintain the existing sign.
- g. Office/Dedicated Dressing Room – the Team will continue to be provided space for an office or dedicated locker room at no cost. Any costs to renovate and outfit the space will be at the Team’s expense.
- h. Practice – the Team will be provided the best available City facility at no charge during non-prime hours.
- i. Insurance - the Team will provide liability insurance (at its own cost) in the minimum amount of \$5,000,000.00 with other specific terms satisfactory to the manager of Purchasing and Risk Management and the City Solicitor.
- j. Box Office Services – the City will provide box office services and will retain convenience fees. The net proceeds from all ticket sales will flow directly to the Windsor Express Team.
- k. Equipment – the City will provide the flooring required to host basketball games for the season, as well as access to the general west end score clock, house PA system, and media suite. The Team will provide the basketball standards, backboards and nets. The Team is responsible for arranging for the use of additional scoreboards (ie. Jumbotron) and shot clocks at its own expense.
- l. Staffing – the City will provide staffing for the set up and cleaning of the facility. The Team will provide staffing required for team medical services, officials, game day promotions and security as required.
- m. Parking – Eight (8) spaces at the back of house will be provided on game days only.
- n. Suites – the City has the right to rent suites consistent with current agreements relating to suite licensing. The team retains the ticket revenue from each suite.
- o. The Team will be allocated one (1) suite on game days for their use.
- p. The City portion of the concession revenue will be split 50% with the Windsor Express.

And further,

THAT the Chief Administrative Officer and City Clerk **BE AUTHORIZED** to execute and sign the agreement, satisfactory in technical content to the Executive Director of Recreation and Culture, in financial content to the Chief Financial Officer and City Treasurer, and in form to the City Solicitor.

Carried.

Report Number: S 143/2018  
Clerk’s File: SR/11962

## 9. QUESTION PERIOD

None requested.

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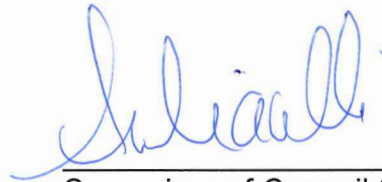
## 10. ADJOURNMENT

There being no further business the meeting of the Social Development Health and Culture Standing Committee is adjourned at 10:59 o'clock a.m. The next meeting of the Social Development, Health & Culture Standing Committee will take place on Wednesday October 3, 2018.



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Ward 5—Councillor Sleiman  
(Chairperson)



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Supervisor of Council Services