

**REPORT NO. 1** of the  
**PUBLIC SAFETY STANDING COMMITTEE**  
of its meeting held May 18, 2011

---

**Present:** Councillor Jones, Chair  
Councillor Dilkens  
Councillor Gignac  
Councillor Maghnieh

**Absent:** Councillor Payne

**Referencing:** REPORT NO. 143 of the  
**WINDSOR LICENSING COMMISSION**  
of its meeting held March 23, 2011

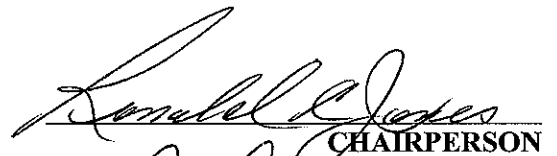
That the following recommendation of the Public Safety Standing Committee **BE APPROVED** as follows:

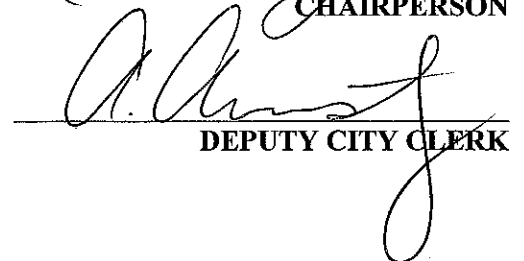
Moved by Councillor Dilkens, seconded by Councillor Maghnieh,

That Section 28 (8) (c) of Schedule L1 to Business Licensing Bylaw 395-2004 **BE AMENDED** to allow operators of Class 2 Lodging Homes to begin serving dinner at 4:30 p.m. and further that the reference to (iv) in 28 (8) (c) **BE AMENDED** to read (b) and the reference to (i) in 28 (7) (b) **BE AMENDED** to read (a).

Carried.

**Clerk's Note:** The report of the Supervisor of Licensing/Deputy Licence Commissioner dated March 7, 2011 entitled "Amendment to dining hours for Lodging Homes" is attached background information.

  
CHAIRPERSON

  
DEPUTY CITY CLERK

<b>Notification</b>		
<b>Windsor Licensing Commission</b>		
Chris O'Gorman	590 Grand Marais Rd E Windsor, ON N8X 3H4	
Class 2 Lodging Home Operators		
Marion Barton Sunrise Assisted Living	5065 Riverside Dr. E Windsor, ON N8Y 5B3	

Gurdev Singh Mundi Victoria Manor Ltd.	759 Victoria Ave. Windsor, ON N9A 4N3	
Willem J. Bijl Bruce Villa Inc.	539 Bruce St. Windsor, ON N9A 4X1	
Revera Retirement Genpar Inc. O/A The Grandview	3387 Riverside Dr. E Windsor, ON N8Y 1A8	
Thomas Rolfe Hiatus House of Windsor	250 Louis Ave. Windsor, ON N9A 1W2	
Walter Hoffman Southwood Hotel Limited	1353 Wellington Ave Windsor, ON N8X 2C1	
MaisonvilleCourt Incorporated	245 Drouillard Ave. Windsor, ON N8Y 2P4	
Katherine Gross Walkerville Manor Inc.	511 Devonshire Windsor, ON N8Y 2L6	
Richard Ye 1599448 Ontario Ltd. O/A TLC Rest Home	1324 Ouellette Ave. Windsor, ON N8X 1J8	
Royal Marquis Retirement Inc. o/a Royal Marquis Retirement Residence	590 Grand Maris Rd. E. Windsor, ON N8X 3H4	
Grace L. Rosete- Lasala 1614980 Ontario Ltd. o/a La Maison Royale	1028 Pelissier Windsor, ON N9A 4L7	
Iris Residential Inns and Services	1280 Ouellette Ave Windsor, ON N9A 1J5	
Jana Obradovic Willow Court Lodging Home	801 Victoria Windsor, ON N9A 4N5	
Juanito T. Palcong Manor House Lodge Inc.	1520 Ouellette Ave. Windsor, ON N8X 1K7	
Catherine Ann Brown Chartwell Classic Oak Park Terrace	1750 North Service Rd. Windsor, ON N8W 1Y3	
Steve Govette Canadian Mental Health Association	354 Alymer Windsor, ON N9A 1T4	
Nada Zebic 1352009 Ont. Ltd. O/A Marentette Rest Home	1768 Marentette Ave. Windsor, ON N8X 4E6	
Nada Zebic 1352009 Ont. Ltd. O/A Marentette Rest Home	1758 Marentette Ave Windsor, ON N8X 4E6	
Jenet Burke New Haven Rest Home Inc.	942 Howard Ave. Windsor, ON N9A 1S5	

712335 Ontario Limited O/A Willistead Inn	580 Devonshire Rd. Windsor, ON N8Y 2L7	
The Governing Council of Salvation Army O/A The Salvation Army Windsor Community and Rehabilitation Centre	355 Church Windsor, ON N9A 7G9	
Chartwell Devonshire Senior's Residence	901 Riverside Dr. W. Windsor, ON N9A 5K9	
371420 Ontario Inc. O/A House of Sophrosyne	1771 Chappell Windsor, ON N9C 3E8	



# HIATUS HOUSE

250 LOUIS AVENUE, WINDSOR, ON N9A 1W2

Phone: 519-252-7781  
Toll Free: 1-800-265-5142  
TDD: 519-252-2768  
Fax: 519-252-7296

June 1, 2011

CITY OF WINDSOR  
COUNCIL SERVICES

JUN 03 2011

Council Services Department  
City of Windsor  
Windsor City Hall, Room 203  
350 City Hall Square West, P.O. Box 1607  
Windsor, ON  
N9A 6S1

RECEIVED

JUN 07 2011

ADDITIONAL  
INFORMATION

Ladies and Gentlemen:

RE: Public Safety Standing Committee Report No. 1  
Amendment to Class 2 Lodging Homes Section 28 (8) (c)

I am writing on behalf of Hiatus House to indicate our support for the proposed changes to the Class 2 Lodging Homes Bylaw to allow Lodging Homes to serve dinner at 4:30 p.m. I would hope that City Council will approve these changes. Please note that we will not attend the meeting on June 7, 2011 at 6:00 p.m.

Yours sincerely,

Thom Rolfe  
Executive Director

Ref: 19097

/amp

cc: Genevieve Isshak, Clinical Director of Residential and Outreach Services  
file

# PUBLIC SAFETY STANDING COMMITTEE

**REPORT NO. 143 of the  
WINDSOR LICENSING COMMISSION  
of its meeting held March 23, 2011**

---

**Present:** Councillor Ron Jones, Chairperson  
Councillor Alan Halberstadt  
Jack Fathers

That the following recommendations of the Windsor Licensing Commission **BE APPROVED:**

That Section 28 (8) (c) of Schedule L1 to Business Licensing Bylaw 395-2004 **BE AMENDED** to allow operators of Class 2 Lodging Homes to be serving dinner at 4:30 p.m. and further that the reference to (iv) in 28 (8) (c) **BE AMENDED** to read (b) and the reference to (i) in 28 (7) (b) **BE AMENDED** to read (a).

**NOTE:** The report of the Supervisor of Licensing/Deputy Licence Commissioner dated March 7, 2011 entitled "Amendment to dining hours for Lodging Homes" is attached.

\_\_\_\_\_  
**CHAIRPERSON**

\_\_\_\_\_  
**SECRETARY**

<b>Notification</b>		
<b>Windsor Licensing Commission</b>		
Chris O'Gorman	590 Grand Marais Rd E Windsor, ON N8X 3H4	
<b>Class 2 Lodging Home Operators</b>		
Marion Barton Sunrise Assisted Living	5065 Riverside Dr. E Windsor, ON N8Y 5B3	

Gurdev Singh Mundi Victoria Manor Ltd.	759 Victoria Ave. Windsor, ON N9A 4N3	
Willem J. Bijl Bruce Villa Inc.	539 Bruce St. Windsor, ON N9A 4X1	
Revera Retirement Genpar Inc. O/A The Grandview	3387 Riverside Dr. E Windsor, ON N8Y 1A8	
Thomas Rolfe Hiatus House of Windsor	250 Louis Ave. Windsor, ON N9A 1W2	
Walter Hoffman Southwood Hotel Limited	1353 Wellington Ave Windsor, ON N8X 2C1	
MaisonvilleCourt Incorporated	245 Drouillard Ave. Windsor, ON N8Y 2P4	
Katherine Gross Walkerville Manor Inc.	511 Devonshire Windsor, ON N8Y 2L6	
Richard Ye 1599448 Ontario Ltd. O/A TLC Rest Home	1324 Ouellette Ave. Windsor, ON N8X 1J8	
Royal Marquis Retirement Inc. o/a Royal Marquis Retirement Residence	590 Grand Maris Rd. E. Windsor, ON N8X 3H4	
Grace L. Rosete- Lasala 1614980 Ontario Ltd. o/a La Maison Royale	1028 Pelissier Windsor, ON N9A 4L7	
Iris Residential Inns and Services	1280 Ouellette Ave Windsor, ON N9A 1J5	
Jana Obradovic Willow Court Lodging Home	801 Victoria Windsor, ON N9A 4N5	
Juanito T. Palcong Manor House Lodge Inc.	1520 Ouellette Ave. Windsor, ON N8X 1K7	
Catherine Ann Brown Chartwell Classic Oak Park Terrace	1750 North Service Rd. Windsor, ON N8W 1Y3	
Steve Govette Canadian Mental Health Association	354 Alymer Windsor, ON N9A 1T4	
Nada Zebic 1352009 Ont. Ltd. O/A Marentette Rest Home	1768 Marentette Ave. Windsor, ON N8X 4E6	
Nada Zebic 1352009 Ont. Ltd. O/A Marentette Rest Home	1758 Marentette Ave Windsor, ON N8X 4E6	
Jenet Burke New Haven Rest Home Inc.	942 Howard Ave. Windsor, ON N9A 1S5	

712335 Limited O/A Willistead Inn	Ontario	580 Devonshire Rd. Windsor, ON N8Y 2L7	
The Council of Salvation Army O/A The Salvation Army Windsor Community and Rehabilitation Centre	Governing	355 Church Windsor, ON N9A 7G9	
Chartwell Devonshire Senior's Residence		901 Riverside Dr. W. Windsor, ON N9A 5K9	
371420 Ontario Inc. O/A House of Sophrosyne		1771 Chappell Windsor, ON N9C 3E8	

**THE CORPORATION OF THE CITY OF WINDSOR**  
**Office of the City Clerk – Policy, Gaming & Licensing**



**MISSION STATEMENT:**

*"The City of Windsor, with the involvement of its citizens, will deliver effective and responsive municipal services, and will mobilize innovative community partnerships"*

<b>LiveLink FILE #:</b>	<b>Report Date: March 7, 2011</b>
<b>Author's Name: Michael Chantler, Supervisor of Licensing/Deputy Licence Commissioner</b>	<b>Date to Commission: March 23, 2011</b>
<b>Author's Phone: 519 255-6100, Ext. 6869</b>	<b>Classification #:</b>
<b>Author's E-mail: mchantler@city.windsor.on.ca</b>	

**TO: Windsor Licensing Commission**

**SUBJECT: Amendment to dining hours for Lodging Homes**

**1. RECOMMENDATION: City Wide:  Ward(s): \_\_\_\_\_**

THAT Section 28 (8) (c) of Schedule L1 to Business Licensing Bylaw 395-2004 BE **AMENDED** to allow operators of Class 2 Lodging Homes to begin serving dinner at 4:30pm and further that the reference to (iv) in 28(8) (c) BE **AMENDED** to read (b) and the reference to (i) in 28 (7) (b) BE **AMENDED** to read (a).

**2. EXECUTIVE SUMMARY: N/A**

**3. BACKGROUND:**

Schedule L1 to Business Licensing Bylaw 395-2004 contains the regulations for Lodging Homes in the City of Windsor.

Schedule L1 to bylaw 395-2004, Part II, Section 28 (8) (b) & (c) states:

- (b) the operator shall provide or cause to be provided to the resident, not less than three meals daily comprised of breakfast, lunch and dinner which are well-balanced in accordance with Canada's Food Guide.
- (c) the three meals referred to in (iv) above shall be provided at reasonable times convenient to the resident, with the evening meal not being served before 5:00 p.m. in the evening.

**4. DISCUSSION:**

An annual inspection was conducted at the Royal Marquis Retirement Residence at 590 Grand Marais Road East. The City of Windsor Compliance and Enforcement Officer who conducted



An annual inspection was conducted at the Royal Marquis Retirement Residence at 590 Grand Marais Road East. The City of Windsor Compliance and Enforcement Officer who conducted the inspection noticed posted dining hours beginning at 4:30pm and informed the Manager at Royal Marquis of the requirement of the Lodging Home Schedule that the evening meal not be served prior to 5:00pm. The manager of the Royal Marquis contacted the Office of the City Clerk – Licensing Division to question this particular section of the bylaw. During this discussion the manager expressed that he complied by changing the dining hours; however there was an immediate negative response by those individuals who wished to attend the dining room at 4:30pm as well as some of their family members. He inquired as to whether or not he could get an exclusion from the bylaw due to the fact that many residents had developed their routines around the 4:30pm start to the dining hours.

Administration has reviewed and discussed his request. Though it is difficult to provide exclusion to a single operator, administration recognizes that it is common practice in the hospitality/restaurant industry to find “senior dinner specials” which begin as early as 4:00pm as a response to that particular demographics desire to dine at such a time. Therefore, a decision was made to recommend a one half hour change to the regulation in the bylaw which would allow residents of Class 2 Lodging Homes to dine as early as 4:30pm should they wish. This does not impact any Lodging Homes with hours that currently begin at 5:00pm, but does accommodate operators such as the Royal Marquis.

In reviewing this particular section of the bylaw, administration noted a minor error in 28 (8) (c) with a reference to “(iv)” which should refer to “(b)” and an error in 28 (7) (b) with a reference to (i) which should be “(a)”. It would be prudent to make these housekeeping amendments at this time as well.

## 5. FINANCIAL MATTERS:

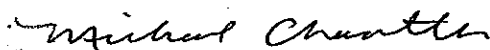
N/A

## 6. CONSULTATIONS:

Chris O’Gorman, Manager – Royal Marquis Retirement Residence

## 7. CONCLUSION:

Administration recommends an amendment to the bylaw which would allow operators of Lodging Homes to begin serving dinner as early as 4:30pm.



Michael Chantler  
Supervisor of Licensing & Deputy Licence Commissioner

  
Valerie Crichtley  
City Clerk & Licence Commissioner

  
Gary Cian  
Manager of Policy, Gaming & Licensing &  
Deputy Licence Commissioner

**APPENDICES:** Sections 28 (7) & (8) of Schedule L1 to Business Licensing Bylaw 395-2004

**DEPARTMENTS/OTHERS CONSULTED:**

Name:

Phone #: 519 Ext.

**NOTIFICATION :**

Name	Address	Email Address	Telephone	FAX
Chris O'Gorman	590 Grand Marais Rd E Windsor, ON N8X 3H4		519-969-0330	
Class 2 Lodging Home Operators				
Marion Barton Sunrise Assisted Living	5065 Riverside Dr. E Windsor, ON N8Y 5B3		519-974-0656	
Gurdev Singh Mundi Victoria Manor Ltd.	759 Victoria Ave. Windsor, ON N9A 4N3			
Willem J. Bijl Bruce Villa Inc.	539 Bruce St. Windsor, ON N9A 4X1		519-258-2986	
Revera Retirement Genpar Inc. O/A The Grandview	3387 Riverside Dr. E Windsor, ON N8Y 1A8		519-948-5293	
Thomas Rolfe Hiatus House of Windsor	250 Louis Ave. Windsor, ON N9A 1W2		519-252-7781	
Walter Hoffman Southwood Hotel Limited	1353 Wellington Ave Windsor, ON N8X 2C1		519-252-1635	
MaisonvilleCourt Incorporated	245 Drouillard Ave. Windsor, ON N8Y 2P4		519-253-7415	
Katherine Gross Walkerville Manor Inc.	511 Devonshire Windsor, ON N8Y 2L6		519-253-3618	

Richard Ye 1599448 Ontario Ltd. O/A TLC Rest Home	1324 Ouellette Ave. Windsor, ON N8X 1J8		519-524-6328	
Royal Marquis Retirement Inc. o/a Royal Marquis Retirement Residence	590 Grand Maris Rd. E. Windsor, ON N8X 3H4		519-969-0330	
Grace L. Rosete-Lasala 1614980 Ontario Ltd. o/a La Maison Royale	1028 Pelissier Windsor, ON N9A 4L7		519-971-2828	
Iris Residential Inns and Services	1280 Ouellette Ave Windsor, ON N9A 1J5		519-252-1819	
Jana Obradovic Willow Court Lodging Home	801 Victoria Windsor, ON N9A 4N5		519-971-8804	
Juanito T. Palcong Manor House Lodge Inc.	1520 Ouellette Ave. Windsor, ON N8X 1K7		519-977-5053	
Catherine Ann Brown Chartwell Classic Oak Park Terrace.	1750 North Service Rd. Windsor, ON N8W 1Y3		519-972-33302	
Steve Govette Canadian Mental Health Association	354 Alymer Windsor, ON N9A 1T4		519-255-7440	
Nada Zebic 1352009 Ont. Ltd. O/A Marentette Rest Home	1768 Marentette Ave. Windsor, ON N8X 4E6		519-252-6752	
Nada Zebic 1352009 Ont. Ltd. O/A Marentette Rest Home	1758 Marentette Ave Windsor, ON N8X 4E6		519-252-6752	
Jenet Burke New Haven Rest Home Inc.	942 Howard Ave. Windsor, ON N9A 1S5		519-258-4471	
712335 Ontario Limited O/A Willistead Inn	580 Devonshire Rd. Windsor, ON N8Y 2L7		416-579-4115	
The Governing Council of Salvation Army O/A The Salvation Army Windsor Community and Rehabilitation Centre	355 Church Windsor, ON N9A 7G9		519-253-7473	
Chartwell Devonshire Senior's Residence	901 Riverside Dr. W. Windsor, ON N9A 5K9		519-252-2273	
371420 Ontario Inc. O/A House of Sophrosyne	1771 Chappell Windsor, ON N9C 3E8		519-252-2711	