

JOB DESCRIPTION

| | | | |
|--------------------------|---|---------------------|--------------------|
| POSITION: | CASEWORKER - EMPLOYMENT SERVICES | | |
| DEPARTMENT: | Employment & Social Services | UNION: | C.U.P.E. Local 543 |
| LOCATION: | Various | JOB CODE: | 543233 |
| HOURS OF WORK: | 33.75 | GRADE/CLASS: | 0.16 |
| SHIFT WORK REQ'D: | No | | |

DUTIES:

Reporting to a Supervisor, this position will be responsible for the delivery of a wide range of employment services and supports to social assistance recipients or the general public through Employment Ontario and/or Ontario Works Initiatives, including employment planning, case management and placement into training and employment; also completes applications for various classes or assistance/programs, documenting and verifying information; making recommendations as to eligibility or for programming or training; recommending or issuing employment initiatives; maintaining and organizing a caseload to ensure legislative requirements are met and services provided; identifying client needs and making appropriate referrals; develop and maintain a good rapport with clients, other staff members and the Community. Will perform Occupational Health & Safety duties as outlined in the Corporation's Health and Safety Program. Will perform other related duties as required.

QUALIFICATIONS:

- Must have a three (3) year post-secondary school University Degree in Social Sciences, Public Administration, Business Administration, Social Work or Ontario Ministry of Education equivalencies;
- Must have over three (3) years of experience in a Social Services setting with good knowledge of Social Service programs and related legislation;
- Must have the ability to travel to off site locations in a timely and expedient manner as required. If method of travel is by vehicle, a current valid and lawful Driver's Licence is required in accordance with the Highway Traffic Act and must provide a driver's abstract as a condition of employment;
- Must be a mature person who can demonstrate sensitivity to client needs;
- Must have operating knowledge of computer systems/programs including the Microsoft Suite of Products such as Word and Outlook;
- The physical demands analysis associated with this job indicates a limited / sedentary level of work.

In accordance with the Accessibility for Ontarians Act, 2005 and the Ontario Human Rights Code, the City of Windsor will provide accommodations throughout the recruitment, selection and/or assessment process to applicants with disabilities. If selected to participate in the recruitment, selection and/or assessment process, please inform the City of Windsor Human Resources staff of the nature of any accommodation(s) that you may require in respect of any materials or processes used to ensure your equal participation.