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CAO APPROVAL

The (Acting) Chief Administrative Officer approved the following recommendation:

Report Number: CAOP 110/2022

Approved: August 12, 2022

That the CAO and City Clerk **EXECUTE** a renewal of the contract with IMImobile in the amount of \$2,500 plus tax per year for the purpose of providing short code messaging (Texting) 3-1-1 for the City of Windsor 311 service for 2 years; and,

That said contract terms and conditions **BE SATISFACTORY** as to content by the Contact Centre Manager; as to financial content by the City Treasurer and as to form by the City Solicitor; and further,

That funding for this service will **BE ABSORBED** within the 311 Operating budget (001 2950 5053 02942 0131729).

Report Number: CAOP 110/2022

Clerk's File: SW2022

Anna Ciacelli

Deputy City Clerk/Supervisor of Council Services

August 15, 2022

Department Distribution

Customer Contact Centre Manager
Commissioner, Community Services
Financial Planning Administrator
Commissioner, Corporate Services / Chief Financial Officer / City Treasurer
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