

Local Government

1.1 GENERAL GOVERNMENT – EFFICIENCY				
	2003	2002	2001*	
	4.7%	3.57%	N/A	
<p>Efficiency Measure Operating costs for governance and corporate management as a percentage of total municipal operating costs.</p> <p>Objective Efficient municipal government.</p>				
<p>Notes</p>				
<p>* Report results for 2001 only if the measure for local government based on governance and corporate management was selected in 2001. SLC 91 0203 13 Financial Information Return.</p>				

Fire Services

2.1 FIRE SERVICES – EFFICIENCY				
	2003	2002	2001	2000
	\$2.23	\$2.32	\$2.20	
<p>Efficiency Measure Operating costs for fire services per \$1,000 of assessment.</p> <p>Objective Efficient fire services.</p>				
<p>Notes</p> <p>Use of gross expenditures puts Windsor Fire at a disadvantage since we sell services in communications, apparatus and equipment repair and hazardous materials response to county fire departments. Our recoveries are not able to reduce our gross costs with these services. This would not be the case with other comparators. Even in the city we process recoveries for spills under the Spills Bill. Again, the recoveries are not available to be used to reflect the true cost of this service. Assessment Value - a municipality that experiences higher assessment values benefit by lower costs per \$1,000. For example, if the average price of a single-family house in Windsor is \$130,000 this same average home may be \$250,000-\$275,000 elsewhere. The cost for fire to service this assessment is very much the same in each urban city (only comparing full time urban departments). Our collective agreements are current whereby the firefighters salary in a comparative municipality may not have been finalized for the reporting year or beyond. This difference can distort the expenditure by millions of dollars. Cities do not budget in a consistent manner i.e. operating vs. capital. Not all fire services provide the Emergency Operations Centre and provide emergency coordination through their fire budget. These comments are a result of a detailed comparison of the fire budgets between Windsor and London, ON.</p>				
<p>SLC 91 1101 13 Financial Information Return.</p>				

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Police Services

3.1 POLICE SERVICES – EFFICIENCY				
	2003	2002	2001	
	\$645.67	\$620.62	\$607.08	
<p>Efficiency Measure Operating costs for police services per household.</p> <p>Objective Efficient police services.</p>				
<p>Notes</p> <p>The City's Police Chief has continued to address the inadequacies of the MMAH's reporting mechanisms required by the Municipality in filing their FIR since year 2000. Of major concern are the following issues: 1) Inability to provide credit for revenue neutral activities. Example, there are 25 police officers who patrol the Casino area and \$2.1 million is received from the Ontario Casino Corporation resulting in no cost to the taxpayers of the City of Windsor. 2) Inability to net out revenues from other sources, i.e., fees for service, secondments, contract duty, alarm policy, etc. resulting in \$2.2 million in revenue. 3) Inability to provide credit for grants received from other provincial ministries resulting in \$.72 million. 4) Inability to consider the unique policing challenges as a result of being a border city. Example, two international border crossings; NAFTA superhighway implications; downtown special enforcement providing higher police visibility for downtown bar corridor, etc. 5) The inclusion of costs to calculate the FIR when the amounts are not a cost in the police budget. Example, sick leave which is an unfunded liability. The end result is that the figures are skewed and comparisons with other police services do not portray a true benchmark comparator. There is no consistent criteria used to determine and ensure that police organizations across Ontario are using the same factors in reporting their FIR.</p>				
SLC 91 1202 13 Financial Information Return.				
3.2 VIOLENT CRIME RATE				
	2003	2002	2001	
	12.52	11.97	12.08	
<p>Effectiveness Measure Violent crime rate per 1,000 persons.</p> <p>Objective Safe communities.</p>				
<p>Notes</p>				
SLC 92 1258 07 Financial Information Return.				
3.3 PROPERTY CRIME RATE				
	2003	2002	2001	
	71.45	65.12	59.48	

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Effectiveness Measure

Property crime rate per 1,000 persons.

Objective

Safe communities.

Notes

SLC 92 1259 07 Financial Information Return.

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3.4 TOTAL CRIME RATE			
	2003	2002	
	104.80	98.57	
<p>Effectiveness Measure Total crime rate per 1,000 persons (Criminal Code offences excluding traffic).</p> <p>Objective Safe Communities.</p>			
<p>Notes</p>			
<p>Comparison with 2001 is not possible because of formula changes to measure. SLC 92 1263 07 Financial Information Return.</p>			
3.5 YOUTHS CHARGED			
	2003	2002	
	N/A	N/A	
<p>Effectiveness Measure Number of youths charged per 1,000 youths.</p> <p>Objective Safe Communities.</p>			
<p>Notes</p>			
<p>Comparison with 2001 is not possible because of formula changes to measure. SLC 92 1264 07 Financial Information Return.</p>			

Roads

4.1 PAVED ROADS – EFFICIENCY			
	2003	2002	
	\$948.04	\$865.76	
<p>Efficiency Measure Operating costs for paved (hard top) roads per lane kilometre.</p> <p>Objective Efficient maintenance of paved roads.</p>			
<p>Notes</p> <p>Both direct and indirect costs have been included. Direct costs excluded are traffic signs and signals, pavement markings, sidewalks (including integral), curb and gutters, wheelchair ramps, walkways, alleys, recoverable work, roadside maintenance (including guide posts, guide rails), and structures (bridges). Indirect costs include operational overheads such as supervision, technical support, building/stock maintenance, utilities, training, and general expenses supporting hard top maintenance. The majority of revenues are internal with the exception of recoverable work which has been excluded from both costs and revenues in this calculation. 2003 lane kilometres include acquired boundary adjustment area.</p> <p>Formula change in 2002 means comparison with 2001 is not possible. SLC 91 2105 13 Financial Information Return.</p>			
4.2 UNPAVED ROADS – EFFICIENCY			
	2003	2002	
	\$219.86	\$259.26	
<p>Efficiency Measure Operating costs for unpaved (loose top) roads per lane kilometre.</p> <p>Objective Efficient maintenance of unpaved roads.</p>			
<p>Notes</p> <p>Both direct and indirect costs have been included. Employee, operational, and facility overheads are included. Program support allocation included. Indirect costs include overheads such as supervision, technical support, building/stock maintenance, utilities, training and general expenses supporting loosetop maintenance activities. There are no revenues from external sources. 2003 lane kilometres include acquired boundary adjustment area.</p> <p>Formula change in 2002 means comparison with 2001 is not possible. SLC 91 2106 13 Financial Information Return.</p>			
4.3 WINTER MAINTENANCE OF ROADS – EFFICIENCY			
	2003	2002	
	\$1,247.71	\$1,013.06	

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Efficiency Measure

Operating costs for winter maintenance of roadways per lane kilometre maintained in winter.

Objective

Efficient winter maintenance of roads.

Notes

Lane km lengths include the "In-Service" and "In Maintenance Period" roadways.

Formula change in 2002 means comparison with 2001 is not possible.

SLC 91 2203 13 Financial Information Return.

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4.4 ADEQUACY OF PAVED ROADS				
	2003	2002	2001	
	39.3%	36.47%	35.08%	
<p>Effectiveness Measure Percentage of paved lane kilometres where the condition is rated as good to very good.</p> <p>Objective Pavement condition meets municipal objectives.</p>				
<p>Notes Rating method is RIMS for PAVEMENT DEFICIENCIES ONLY. "Good to very good" deemed to be roads without pavement deficiencies. Lane km lengths include "In Service" paved lane km and expressway lane km from year-end road length report.</p>				
SLC 92 2152 07 Financial Information Return.				
4.5 WINTER EVENT RESPONSES				
	2003	2002	2001	2000
	100.0%	100.0%	100.0%	
<p>Effectiveness Measure Percentage of winter events where the response met or exceeded locally determined road maintenance standards.</p> <p>Objective Appropriate response to winter storm events.</p>				
<p>Notes</p>				
SLC 92 2251 07 Financial Information Return.				

Conventional Transit

5.1 CONVENTIONAL TRANSIT – EFFICIENCY				
	2003	2002	2001	2000
	\$3.13	\$3.01	\$3.16	
<p>Efficiency Measure Operating costs for conventional transit per regular service passenger trip.</p> <p>Objective Efficient conventional transit services.</p>				
Notes				
SLC 91 2301 13 Financial Information Return.				
5.2 CONVENTIONAL TRANSIT RIDERSHIP				
	2003	2002	2001	2000
	26.22	25.63	26.77	
<p>Effectiveness Measure Number of conventional transit passenger trips per person in the service area in a year.</p> <p>Objective Maximum utilization of municipal transit services.</p>				
Notes				
SLC 92 2351 07 Financial Information Return.				

Wastewater (Sewage)

6.1 WASTEWATER COLLECTION – EFFICIENCY				
	2003			
	\$4,468.01			
<p>Efficiency Measure Operating costs for the collection of wastewater per kilometre of wastewater main.</p> <p>Objective Efficient municipal wastewater collection services.</p>				
<p>Notes Wastewater lengths include "In-Service" sanitary and combined wastewater lengths only. Storm sewer lengths are not included. Connections lengths are not included.</p> <p>A change in the calculation of the number of kilometres of wastewater pipe means comparison with earlier years is not possible unless results are recast. SLC 91 3106 13 Financial Information Return.</p>				
6.2 WASTEWATER TREATMENT AND DISPOSAL – EFFICIENCY				
	2003	2002	2001	
	\$122.79	\$150.34	N/A	
<p>Efficiency Measure Operating costs for the treatment and disposal of wastewater per mega litre.</p> <p>Objective Efficient municipal wastewater treatment and disposal services.</p>				
<p>Notes One mega litre equals 1,000,000 litres or 1,000 cubic metres. SLC 91 3104 13 Financial Information Return.</p>				
6.3 WASTEWATER INTEGRATED SYSTEM – EFFICIENCY				
	2003	2002	2001	
	\$178.71	\$200.08	\$163.93	

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<p>Efficiency Measure Operating costs for the collection, treatment and disposal of wastewater per mega litre (Integrated System).</p> <p>Objective Efficient wastewater system (Integrated System).</p>				
<p>Notes</p>				
<p>One mega litre equals 1,000,000 litres or 1,000 cubic metres. SLC 91 3105 13 Financial Information Return.</p>				
6.4 WASTEWATER MAIN BACKUPS				
	2003	2002	2001	
	1.2167	1.2255	1.7636	
<p>Effectiveness Measure Number of wastewater main backups per 100 kilometres of wastewater main in a year.</p> <p>Objective Municipal sewage management practices prevent environmental and human health hazards.</p>				
<p>Notes</p> <p>The number of wastewater main backups is not currently tracked. The estimate of wastewater main backups provided above is an estimate of the number of wastewater main obstructions that required the use of a flusher or rodder in order to remove. Wastewater lengths include "In Service" sanitary and combined wastewater lengths only. Storm sewer lengths are not included.</p>				
<p>SLC 92 3154 07 Financial Information Return.</p>				
6.5 WASTEWATER BYPASSES TREATMENT				
	2003	2002	2001	
	1.394%	1.90%	2.45%	
<p>Effectiveness Measure Percentage of wastewater estimated to have by-passed treatment.</p> <p>Objective Municipal sewage management practices prevent environmental and human health hazards.</p>				
<p>Notes</p>				
<p>SLC 92 3155 07 Financial Information Return.</p>				

Storm Water

7.1 URBAN STORM WATER MANAGEMENT – EFFICIENCY				
	2003			
	N/A			
<p>Efficiency Measure Operating costs for urban storm water management (collection, treatment, disposal) per kilometre of drainage system.</p> <p>Objective Efficient urban storm water management.</p>				
<p>Notes</p>				
<p>Change in the calculation of the number of kilometres of drainage system means comparison with 2002 is not possible unless results for 2002 are recast.</p> <p>Reported by municipalities with a separate storm water system.</p> <p>SLC 91 3203 13 Financial Information Return.</p>				
7.2 RURAL STORM WATER MANAGEMENT – EFFICIENCY				
	2003			
	N/A			
<p>Efficiency Measure Operating costs for rural storm water management (collection, treatment, disposal) per kilometre of drainage system.</p> <p>Objective Efficient rural storm water management.</p>				
<p>Notes</p>				
<p>Change in the calculation of the number of kilometres of drainage system means comparison with 2002 is not possible unless results for 2002 are recast.</p> <p>Reported by municipalities with a separate storm water system.</p> <p>SLC 91 3204 13 Financial Information Return.</p>				

Drinking Water

8.1 DRINKING WATER TREATMENT – EFFICIENCY				
	2003	2002	2001	
	\$79.40	\$64.09	\$56.36	
<p>Efficiency Measure Operating costs for the treatment of drinking water per mega litre.</p> <p>Objective Efficient municipal water treatment services.</p>				
<p>Notes</p>				
<p>1 mega litre equals 1,000,000 litres or 1,000 cubic metres. SLC 91 3303 13 Financial Information Return.</p>				
8.2 DRINKING WATER DISTRIBUTION – EFFICIENCY				
	2003			
	\$2,516.18			
<p>Efficiency Measure Operating costs for the distribution of drinking water per kilometre of water distribution pipe.</p> <p>Objective Efficient municipal water distribution services.</p>				
<p>Notes</p>				
<p>Change in calculation means comparison not possible with earlier years unless results for earlier years are recast. SLC 91 3306 13 Financial Information Return.</p>				
8.3 DRINKING WATER INTEGRATED SYSTEM – EFFICIENCY				
	2003	2002	2001	
	\$153.42	\$173.38	\$185.35	
<p>Efficiency Measure Operating costs for the treatment and distribution of drinking water per mega litre. (Integrated System)</p> <p>Objective Efficient municipal water system (Integrated System).</p>				
<p>Notes</p>				
<p>1 mega litre equals 1,000,000 litres or 1,000 cubic metres. SLC 91 3305 13 Financial Information Return.</p>				

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8.4 BOIL WATER ADVISORIES				
	2003	2002	2001	
	3.0000	N/A	0.0000	
<p>Effectiveness Measure Weighted number of days when a boil water advisory issued by the Medical Officer of Health, applicable to a municipal water supply, was in effect.</p> <p>Objective Water is safe and meets local needs.</p>				
Notes				
SLC 92 3355 07 Financial Information Return.				
8.5 BREAKS IN WATER MAINS				
	2003	2002	2001	
	31.1765	36.9756	24.2368	
<p>Effectiveness Measure Number of water main breaks per 100 kilometres of water distribution pipe in a year.</p> <p>Objective Improve system reliability.</p>				
Notes				
SLC 92 3356 07 Financial Information Return.				

Solid Waste Management (Garbage)

9.1 GARBAGE COLLECTION – EFFICIENCY				
	2003	2002	2001	
	\$70.35	\$65.86	N/A	
<p>Efficiency Measure Operating costs for garbage collection per tonne or per household. (per tonne)</p> <p>Objective Efficient municipal garbage collection services.</p>				
<p>Notes</p>				
SLC 91 3402 13 Financial Information Return.				
9.2 GARBAGE DISPOSAL – EFFICIENCY				
	2003	2002	2001	
	\$45.53	\$56.00	N/A	
<p>Efficiency Measure Operating costs for garbage disposal per tonne or per household. (per tonne)</p> <p>Objective Efficient municipal garbage disposal services.</p>				
<p>Notes</p> <p>The actual gross cost for the disposal of a tonne of Windsor's waste is in excess of \$80.00 when landfill debt costs are included in the calculation. These costs were incurred in the process that was required to gain approval and construct the Regional Landfill Facility.</p>				
SLC 91 3502 13 Financial Information Return.				
9.3 SOLID WASTE DIVERSION (RECYCLING) – EFFICIENCY				
	2003	2002	2001	
	\$160.97	\$123.02	N/A	
<p>Efficiency Measure Operating costs for solid waste diversion (recycling) per tonne or per household. (per tonne)</p> <p>Objective Efficient municipal solid waste diversion (recycling) services.</p>				
<p>Notes</p> <p>The MPMP amount of \$160.97 represents the gross costs incurred while diverting each tonne of recyclable material including organic and yard waste. The net cost when the City's revenue share (from the sale of recyclables and compost) is included is \$118 per tonne.</p>				
SLC 91 3602 13 Financial Information Return.				

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9.4 SOLID WASTE MANAGEMENT (INTEGRATED SYSTEM) – EFFICIENCY				
	2003	2002	2001	
	\$131.37	\$122.22	\$112.52	
<p>Efficiency Measure Average operating costs for solid waste management (collection, disposal and diversion) per tonne or per household. (per tonne)</p> <p>Objective Efficient municipal solid waste management (Integrated System).</p>				
Notes				
SLC 91 3603 13 Financial Information Return.				
9.5 COMPLAINTS — COLLECTION OF SOLID WASTE AND RECYCLED MATERIALS				
	2003	2002	2001	
	58.4125	58.4125	26.4146	
<p>Effectiveness Measure Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households.</p> <p>Objective Improved garbage collection of garbage and recycled materials.</p>				
Notes				
SLC 92 3452 07 Financial Information Return.				

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9.6 NUMBER OF SOLID WASTE MANAGEMENT SITES			
	2003	2002	2001
	2	2	N/A

Effectiveness Measure

Total number of solid waste management sites owned by municipality with a Ministry of Environment Certificate of Approval.

Objective

Context for solid waste management facility compliance measure.

Notes

SLC 92 3552 07 Financial Information Return.

9.7 FACILITY COMPLIANCE

Effectiveness Measure

Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipally owned solid waste management facility, by facility.

Objective

Municipal solid waste services do not have an adverse impact on environment.

Facility Name	Days 2003	Days 2002	Days 2001
	x	x	x
<i>Please delete un-used rows.</i>			

Notes

Facility Name: SLC 92 3553 03 to SLC 92 3560 03 Financial Information Return.
Days: SLC 92 3553 07 to SLC 92 3560 07 Financial Information Return.

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9.8 DIVERSION OF RESIDENTIAL SOLID WASTE				
	2003	2002	2001	
	34.4%	31.11%	29.34%	
Effectiveness Measure Percentage of residential solid waste diverted for recycling.				
Objective Municipal solid waste reduction programs divert waste from landfills and/or incinerators.				
Notes				

SLC 92 3655 07 Financial Information Return.

9.9 DIVERSION OF RESIDENTIAL SOLID WASTE (Based on Combined Residential and Industrial, Commercial, Institutional Tonnage)				
	2003	2002	2001	
	N/A	N/A	N/A	

Effectiveness Measure Percentage of residential solid waste diverted for recycling (based on combined residential and Industrial, Commercial, Institutional tonnage.)				
Objective Municipal solid waste reduction programs divert waste from landfills and/or incinerators.				
Notes				

SLC 92 3656 07 Financial Information Return.

Land Use Planning

10.1 LOCATION OF NEW DEVELOPMENT				
	2003	2002	2001	
	100.0%	100.0%	100.0%	
<p>Effectiveness Measure Percentage of new lots, blocks and/or units with final approval, which are located within settlement areas.</p> <p>Objective New lot creation is occurring in settlement areas.</p>				
<p>Notes</p>				
<p>SLC 92 8154 07 Financial Information Return.</p>				
10.2 PRESERVATION OF AGRICULTURAL LAND DURING 2003				
	2003	2002	2001	
	N/A	N/A	N/A	
<p>Effectiveness Measure Percentage of land designated for agricultural purposes, which was not re-designated for other uses during 2003.</p> <p>Objective Preservation of agricultural land.</p>				
<p>Notes</p>				
<p>SLC 92 8163 07 Financial Information Return.</p>				
10.3 PRESERVATION OF AGRICULTURAL LAND RELATIVE TO 2000				
	2003	2002	2001	
	N/A	N/A	N/A	
<p>Effectiveness Measure Percentage of land designated for agricultural purposes, which was not re-designated for other uses relative to the base year of 2000.</p> <p>Objective Preservation of agricultural land.</p>				
<p>Notes</p>				
<p>SLC 92 8164 07 Financial Information Return.</p>				

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10.4 CHANGE IN NUMBER OF AGRICULTURAL HECTARES DURING 2003				
	2003	2002	2001	
	0	0	0	
<p>Effectiveness Measure Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during 2003.</p> <p>Objective Preservation of agricultural land.</p>				
<p>Notes</p>				
<p>SLC 92 8165 07 Financial Information Return.</p>				
10.5 CHANGE IN NUMBER OF AGRICULTURAL HECTARES SINCE 2000				
	2003	2002	2001	
	0	0	0	
<p>Effectiveness Measure Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses since January 1, 2000.</p> <p>Objective Preservation of agricultural land.</p>				
<p>Notes</p>				
<p>SLC 92 8166 07 Financial Information Return.</p>				