REPORT NO. 1 of the PUBLIC SAFETY STANDING COMMITTEE

of its meeting held May18, 2011

Present:

Councillor Jones, Chair

Councillor Dilkens Councillor Gignac Councillor Maghnieh

Absent:

Councillor Payne

Referencing:

REPORT NO. 143 of the

WINDSOR LICENSING COMMISSION

of its meeting held March 23, 2011

That the following recommendation of the Public Safety Standing Committee BE APPROVED as follows:

Moved by Councillor Dilkens, seconded by Councillor Maghnieh,

That Section 28 (8) (c) of Schedule L1 to Business Licensing Bylaw 395-2004 **BE AMENDED** to allow operators of Class 2 Lodging Homes to begin serving dinner at 4:30 p.m. and further that the reference to (iv) in 28 (8) (c) **BE AMENDED** to read (b) and the reference to (i) in 28 (7) (b) **BE AMENDED** to read (a).

Carried.

<u>Clerk's Note:</u> The report of the Supervisor of Licensing/Deputy Licence Commissioner dated March 7, 2011 entitled "Amendment to dining hours for Lodging Homes" is <u>attached</u> background information.

CHAIRPERSON

DEPUTY CITY CLERK

Notification		
Windsor Licensing		
Commission		
Chris O'Gorman	590 Grand Marais Rd E	
	Windsor, ON N8X 3H4	
Class 2 Lodging		·
Home Operators		
Marion Barton	5065 Riverside Dr. E	,
Sunrise Assisted	Windsor, ON N8Y 5B3	
Living		

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Gurdev Singh Mundi Victoria Manor Ltd.	759 Victoria Ave.	
Willem J. Bijl	Windsor, ON N9A 4N3 539 Bruce St.	
Bruce Villa Inc.		
Revera Retirement	Windsor, ON N9A 4X1 3387 Riverside Dr. E	
Genpar Inc. O/A The	Windsor, ON N8Y 1A8	
Grandview	Wildsof, ON Not 1A6	
	250 Lavia Assa	
Thomas Rolfe Hiatus House of	250 Louis Ave.	
	Windsor, ON N9A 1W2	
Walter Haffman	1252 Wellington Acce	
Walter Hoffman	1353 Wellington Ave	
Southwood Hotel	Windsor, ON N8X 2C1	
	245 Drouillard Ave.	
MaisonvilleCourt		
Incorporated	Windsor, ON N8Y 2P4	
Katherine Gross	511 Devonshire	
Walkerville Manor	Windsor, ON N8Y 2L6	
Inc.	1204 0 - 11-44 - 4	
Richard Ye	1324 Ouellette Ave.	
1599448 Ontario	Windsor, ON N8X 1J8	
Ltd. O/A		
TLC Rest Home	500 Cuand Mari D.I. D	
Royal Marquis	590 Grand Maris Rd. E.	
Retirement Inc. o/a	Windsor, ON	
Royal Marquis	N8X 3H4	
Retirement		
Residence	1020 D-1::	
Grace L. Rosete-	1028 Pelissier	
Lasala 1614980 Ontario	Windsor, ON N9A 4L7	
Ltd. o/a La Maison	N9A 4L7	
Royale		
Iris Residential Inns	1280 Ouellette Ave	
and Services	Windsor, ON	
allu Sel vices	N9A 1J5	
Jana Obradovic	801 Victoria	
Willow Court	Windsor, ON	
Lodging Home	N9A 4N5	
Juanito T. Palcong	1520 Ouellette Ave.	
Manor House Lodge	Windsor, ON	
Inc.	N8X 1K7	
Catherine Ann	1750 North Service Rd.	
Brown	Windsor, ON	
Chartwell Classic	N8W 1Y3	
Oak Park Terrace	110 W 113	1
Steve Govette	354 Alymer	
Canadian Mental	Windsor, ON	
Health	N9A 1T4	
Association		
Nada Zebic	1768 Marentette Ave.	
1352009 Ont. Ltd.	Windsor, ON	
O/A	N8X 4E6	
Marentette Rest		
Home		
Nada Zebic	1758 Marentette Ave	
1352009 Ont. Ltd.	Windsor, ON	
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Marentette Rest		
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Jenet Burke	942 Howard Ave.	
New Haven Rest	Windsor, ON	
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712335 Ontario	580 Devonshire Rd.	
Limited	Windsor, ON	
O/A Willistead Inn	N8Y 2L7	
The Governing	355 Church	
Council of Salvation	Windsor, ON	
Army O/A The	N9A 7G9	
Salvation Army		
Windsor Community		
and Rehabilitation		
Centre		
Chartwell	901 Riverside Dr. W.	
Devonshire	Windsor, ON	
Senior's Residence	N9A 5K9	
371420 Ontario Inc.	1771 Chappell	
O/A House of	Windsor, ON	
Sophrosyne	N9C 3E8	



Phone: 519-252-7781 Toll Free: 1-800-265-5142

> TDD: 519-252-2768 Fax: 519-252-7296

June 1, 2011

CITY OF WINDSOR COUNCIL SERVICES

JUN 0 3 2011

Council Services Department City of Windsor Windsor City Hall, Room 203 350 City Hall Square West, P.O. Box 1607 Windsor, ON N9A 6S1 RECEVED

JUN 07 2011

ADDITIONAL INFORMATION

Ladies and Gentlemen:

RE: Public Safety Standing Committee Report No. 1

Amendment to Class 2 Lodging Homes Section 28 (8) (c)

I am writing on behalf of Hiatus House to indicate our support for the proposed changes to the Class 2 Lodging Homes Bylaw to allow Lodging Homes to serve dinner at 4:30 p.m. I would hope that City Council will approve these changes. Please note that we will not attend the meeting on June 7, 2011 at 6:00 p.m.

Yours sincerely,

Thom Rolfe

Executive Director

Hom holfe

Ref: 19097

/amp

cc: Genevieve Isshak, Clinical Director of Residential and Outreach Services

file

PUBLIC SAFETY STANDING COMMITTEE

REPORT NO. 143 of the WINDSOR LICENSING COMMISSION

of its meeting held March 23, 2011

Present	٠
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Councillor Ron Jones, Chairperson Councillor Alan Halberstadt Jack Fathers

That the following recommendations of the Windsor Licensing Commission BE APPROVED:

That Section 28 (8) (c) of Schedule L1 to Business Licensing Bylaw 395-2004 **BE AMENDED** to allow operators of Class 2 Lodging Homes to being serving dinner at 4:30 p.m. and further that the reference to (iv) in 28 (8) (c) **BE AMENDED** to read (b) and the reference to (i) in 28 (7) (b) **BE AMENDED** to read (a).

NOTE: The report of the Supervisor of Licensing/Deputy Licence Commissioner dated March 7, 2011 entitled "Amendment to dining hours for Lodging Homes" is attached.

CHAI	RPERSON
 SE	CRETARY

Notification Windsor Licensing Commission		
Chris O'Gorman	590 Grand Marais Rd E Windsor, ON N8X 3H4	
Class 2 Lodging Home Operators		
Marion Barton Sunrise Assisted Living	5065 Riverside Dr. E Windsor, ON N8Y 5B3	

1	759 Victoria Ave.	1
Victoria Manor Ltd.	Windsor, ON N9A 4N3	
Willem J. Bijl	539 Bruce St.	
Bruce Villa Inc.	Windsor, ON N9A 4X1	
Revera Retirement	3387 Riverside Dr. E	-
Genpar Inc. O/A The	Windsor, ON N8Y 1A8	
Grandview	2501 4	
Thomas Rolfe	250 Louis Ave.	
Hiatus House of	Windsor, ON N9A 1W2	
Windsor	1252 Welli- etc., Ass.	
Walter Hoffman Southwood Hotel	1353 Wellington Ave]
	Windsor, ON N8X 2C1	
Limited	245 Drouillard Ave.	
MaisonvilleCourt	Windsor, ON N8Y 2P4	,
Incorporated Katherine Gross	511 Devonshire	
Walkerville Manor	Windsor, ON N8Y 2L6	
Inc.	Wildsof, ON No.1 2Lo	
Richard Ye	1324 Ouellette Ave.	
1599448 Ontario	Windsor, ON N8X 1J8	·
Ltd. O/A	Willusof, ON NOX 136	
TLC Rest Home		·
Royal Marquis	590 Grand Maris Rd. E.	
Retirement Inc. o/a	Windsor, ON	
Royal Marquis	N8X 3H4	
Retirement	11071 3114	
Residence		
Grace L. Rosete-	1028 Pelissier	
Lasala	Windsor, ON	1
1614980 Ontario	N9A 4L7	
Ltd. o/a La Maison		
Royale	_	
Iris Residential Inns	1280 Ouellette Ave	
and Services	Windsor, ON	
**************************************	N9A 1J5	
Jana Obradovic	801 Victoria	
Willow Court	Windsor, ON	1 [
Lodging Home	N9A 4N5	
Juanito T. Palcong	1520 Ouellette Ave.	
Manor House Lodge	Windsor, ON	
Inc.	N8X 1K7	
Catherine Ann	1750 North Service Rd.	
Brown	Windsor, ON	
Chartwell Classic	N8W 1Y3	
Oak Park Terrace		
Steve Govette	354 Alymer	
Canadian Mental	Windsor, ON	
Health	N9A 1T4	1
Association	177026	
Nada Zebic	1768 Marentette Ave.	1
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Jenet Burke	942 Howard Ave.	
New Haven Rest	ŧ	
Home Inc.	N9A 1S5	
Home inc.	11777 107	

		
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Limited	Windsor, ON	
O/A Willistead Inn	N8Y 2L7	
The Governing	355 Church	
Council of Salvation	Windsor, ON	
Army O/A The	N9A 7G9	
Salvation Army		
Windsor Community		'
and Rehabilitation		
Centre		
Chartwell	901 Riverside Dr. W.	
Devonshire	Windsor, ON	
Senior's Residence	N9A 5K9	
371420 Ontario Inc.	1771 Chappell	,
O/A House of	Windsor, ON	/
Sophrosyne	N9C 3E8	

THE CORPORATION OF THE CITY OF WINDSOR Office of the City Clerk - Policy, Gaming & Licensing



MISSION STATEMENT:

"The City of Windsor, with the involvement of its citizens, will deliver effective and responsive municipal services, and will mobilize innovative community partnerships"

LiveLink FILE #:	Report Date: March 7, 2011
Author's Name: Michael Chantler, Supervisor of Licensing/Deputy Licence Commissioner	Date to Commission: March 23, 2011
Author's Phone: 519 255-6100, Ext. 6869	Classification #:
Author's E-mail: mchantler@city.windsor.on.ca	

TO: Windsor Licensing Commission

SUBJECT: Amendment to dining hours for Lodging Homes

1. **RECOMMENDATION**:

City	Wide:	X	Ward(s):	

THAT Section 28 (8) (c) of Schedule L1 to Business Licensing Bylaw 395-2004 BE AMENDED to allow operators of Class 2 Lodging Homes to begin serving dinner at 4:30pm and further that the reference to (iv) in 28(8) (c) BE AMENDED to read (b) and the reference to (i) in 28 (7) (b) BE AMENDED to read (a).

2. EXECUTIVE SUMMARY: N/A

3. BACKGROUND:

Schedule L1 to Business Licensing Bylaw 395-2004 contains the regulations for Lodging Homes in the City of Windsor.

Schedule L1 to bylaw 395-2004, Part II, Section 28 (8) (b) & (c) states:

- (b) the operator shall provide or cause to be provided to the resident, not less than three meals daily comprised of breakfast, lunch and dinner which are well-balanced in accordance with Canada's Food Guide.
- (c) the three meals referred to in (iv) above shall be provided at reasonable times convenient to the resident, with the evening meal not being served before 5:00 p.m. in the evening.

4. <u>DISCUSSION</u>:

An annual inspection was conducted at the Royal Marquis Retirement Residence at 590 Grand Marais Road East. The City of Windsor Compliance and Enforcement Officer who conducted

An annual inspection was conducted at the Royal Marquis Retirement Residence at 590 Grand Marais Road East. The City of Windsor Compliance and Enforcement Officer who conducted the inspection noticed posted dining hours beginning at 4:30pm and informed the Manager at Royal Marquis of the requirement of the Lodging Home Schedule that the evening meal not be served prior to 5:00pm. The manager of the Royal Marquis contacted the Office of the City Clerk – Licensing Division to question this particular section of the bylaw. During this discussion the manager expressed that he complied by changing the dining hours; however there was an immediate negative response by those individuals who wished to attend the dining room at 4:30pm as well as some of their family members. He inquired as to whether or not he could get an exclusion from the bylaw due to the fact that many residents had developed their routines around the 4:30pm start to the dining hours.

Administration has reviewed and discussed his request. Though it is difficult to provide exclusion to a single operator, administration recognizes that it is common practice in the hospitality/restaurant industry to find "senior dinner specials" which begin as early as 4:00pm as a response to that particular demographics desire to dine at such a time. Therefore, a decision was made to recommend a one half hour change to the regulation in the bylaw which would allow residents of Class 2 Lodging Homes to dine as early as 4:30pm should they wish. This does not impact any Lodging Homes with hours that currently begin at 5:00pm, but does accommodate operators such as the Royal Marquis.

In reviewing this particular section of the bylaw, administration noted a minor error in 28 (8) (c) with a reference to "(iv)" which should refer to "(b)" and an error in 28 (7) (b) with a reference to (i) which should be "(a)". It would be prudent to make these housekeeping amendments at this time as well.

5. FINANCIAL MATTERS:

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N/A

6. **CONSULTATIONS**:

Chris O'Gorman, Manager - Royal Marquis Retirement Residence

7. **CONCLUSION**:

Administration recommends an amendment to the bylaw which would allow operators of Lodging Homes to begin serving dinner as early as 4:30pm.

Michael Chantler

Supervisor of Licensing & Deputy Licence Commissioner

Valerie Critchley
City Clerk & Licence Commissioner

Gary Cian
Manager of Policy, Gaming & Licensing &
Deputy Licence Commissioner

APPENDICES:

Sections 28 (7) & (8) of Schedule L1 to Business Licensing Bylaw 395-

2004

DEPARTMENTS/OTHERS CONSULTED:

Name:

Phone #: 519 Ext.

NOTIFICATION:	• • •			
Name	Address	Email Address	Telephone	FAX
Chris O'Gorman	590 Grand Marais Rd E Windsor, ON N8X 3H4		519-969-0330	
Class 2 Lodging Home Operators				
Marion Barton Sunrise Assisted Living	5065 Riverside Dr. E Windsor, ON N8Y 5B3		519-974-0656	
Gurdev Singh Mundi Victoria Manor Ltd.	759 Victoria Ave. Windsor, ON N9A 4N3			
Willem J. Bijl Bruce Villa Inc.	539 Bruce St. Windsor, ON N9A 4X1		519-258-2986	
Revera Retirement Genpar Inc, O/A The Grandview	3387 Riverside Dr. E Windsor, ON N8Y 1A8		519-948-5293	
Thomas Rolfe Hiatus House of Windsor	250 Louis Ave. Windsor, ON N9A 1W2		519-252-7781	
Walter Hoffman Southwood Hotel Limited	1353 Wellington Ave Windsor, ON N8X 2C1		519-252-1635	
MaisonvilleCourt Incorporated	245 Drouillard Ave. Windsor, ON N8Y 2P4		519-253-7415	
Katherine Gross Walkerville Manor Inc.	511 Devonshire Windsor, ON N8Y 2L6		519-253-3618	

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Richard Ye	1324 Ouellette Ave.	:	519-524-6328	
1599448 Ontario Ltd. O/A	Windsor, ON N8X			
TLC Rest Home		Section making to		
Royal Marquis Retirement			519-969-0330	
			213-903-0330	
Inc. o/a Royal Marquis	E. WIRGSOF, ON	e distribución de la lace de la lace		
Retirement Residence		A STATE OF THE STA	engawa engaya kalamatan be	+ 4.4
Grace L. Rosete-Lasala			519-971-2828	
1614980 Ontario Ltd. o/a	Windsor, ON			
La Maison Royale	N9A 4L7			
Iris Residential Inns and			519-252-1819	
Services	Windsor, ON		31, 232 1015	
	N9A 1J5			
7 01 1	7			
Jana Obradovic	801 Victoria		519-971-8804	
Willow Court Lodging				
Home	N9A 4N5			
Juanito T. Palcong	1520 Ouellette Ave.		519-977-5053	
Manor House Lodge Inc.	Windsor, ON			
	N8X 1K7			
Catherine Ann Brown	1750 North Service		519-972-33302	
Chartwell Classic Oak Park			319-912-33302	
Terrace				
	Windsor, ON			
	N8W 1Y3	ડાં કર્યો કે કહ્યું છે છે છે કે માટે		
Steve Govette	354 Alymer		519-255-7440	
Canadian Mental Health	Windsor, ON			
Association	N9A 1T4			.~
Nada Zebic	1768 Marentette Ave.		519-252-6752	
1352009 Ont. Ltd. O/A	Windsor, ON	1	313 232 0732	
Marentette Rest Home	N8X 4E6	4		
Nada Zebic	1758 Marentette Ave	<u> </u>	510 050 6750	•
1352009 Ont. Ltd. O/A	• '		519-252-6752	
	Windsor, ON			
Marentette Rest Home	N8X 4E6			
Jenet Burke	942 Howard Ave.	and the second of the second o	519-258-4471	
New Haven Rest Home Inc.	Windsor, ON	. Tripografiero (el el 18		
	N9A 1S5		•	
712335 Ontario Limited	580 Devonshire Rd.		416-579-4115	
O/A Willistead Inn	Windsor, ON			ļ
	N8Y 2L7			
The Governing Council of			519-253-7473	
Salvation Army O/A The			319-233-1413	
Salvation Army Windsor			1	
Community and			1	
Rehabilitation Centre	1			
Chartwell Devonshire	901 Riverside Dr. W.		519-252-2273]
Senior's Residence	Windsor, ON			
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371420 Ontario Inc.	1771 Chappell		519-252-2711	· · · · · · · · · · · · · · · · · · ·
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