



## Introduction and objectives

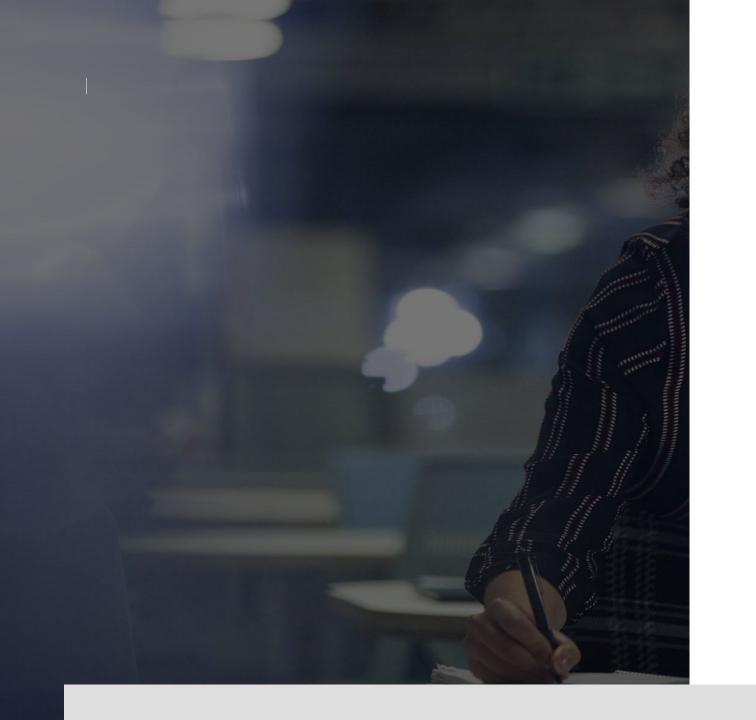


# Scope

#### Scope

## Project Approach

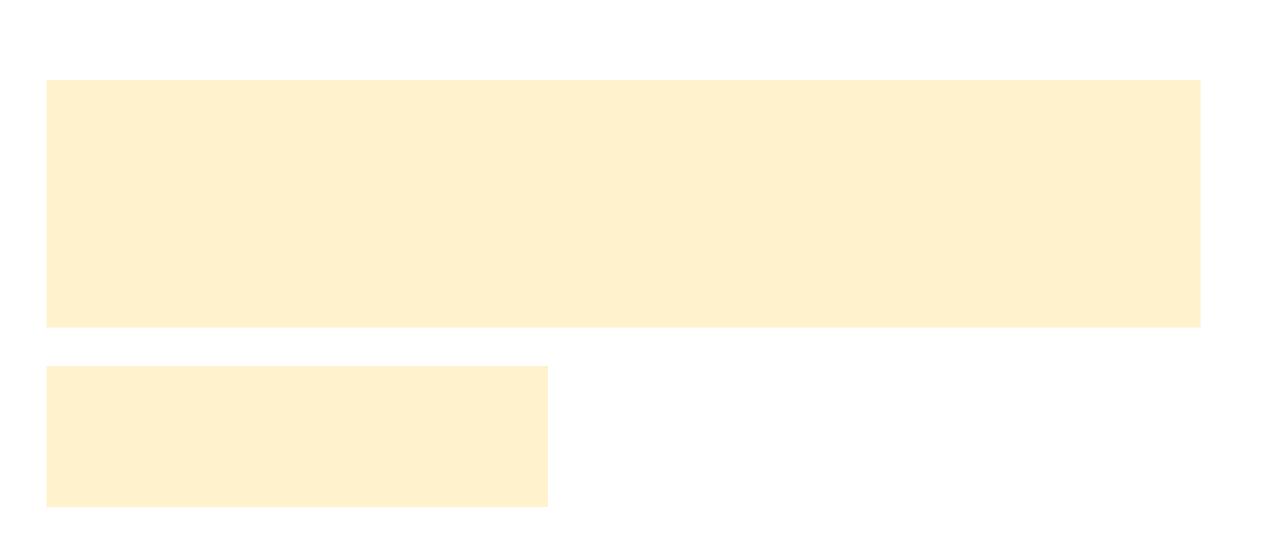
#### Project approach



#### **Executive Summary**

### -Management comments

#### Management comments



## Appendices

#### Appendix A - Interviews held

#### Appendix B - Findings rating scales

#### Appendix C - Limitations and responsibilities

