

**DELEGATIONS:** (5 minutes)

- Item 8.1      Response to CQ 20-2023 – Feasibility of Expanding Outreach Services and 311 Operating Hours – City Wide (S 118/2023)
- a)      Joyce Zuk, Executive Director, Family Services Windsor-Essex and Barb Iacono, Director of Housing and Community Programs, Family Services Windsor-Essex (PowerPoint)
  - b)      Jennifer Wilson, PMP Society of Saint Vincent de Paul Windsor Essex Central Council VP of Finance / Society of Saint Vincent de Paul Windsor Essex Street Outreach Chair and Roxanne Anger, Society of Saint Vincent de Paul Windsor Essex Street Outreach Steering Committee, available for questions (in person)