



November 4, 2015

ATTENTION: ONTARIO ELECTRICITY SUPPORT PROGRAM STAKEHOLDERS

Re: The Ontario Electricity Support Program Now Accepting Applications

I am pleased to confirm that the new Ontario Electricity Support Program (OESP) is now accepting applications.

This program will offer low-income households a reduction on their electricity bills. The amount will depend on how many people live in the home and their combined household income. If eligible, customers can receive a monthly credit of \$30 to \$50 on each bill.

OESP credits will be applied directly to bills for electricity used on and after January 1, 2016 and it will take about six to eight weeks to process applications. Please encourage your clients to **apply now** using one of the methods below.

1. APPLY ONLINE

Applicants can apply online at OntarioElectricitySupport.ca

2. CONTACT A DESIGNATED INTAKE AGENCY

If the applicant has not filed an income tax return recently, or if their situation has changed since they last filed, there are agencies throughout the province that can help with their application. To get a complete list of the agencies, click here: OntarioElectricitySupport.ca or call the OESP call centre at 1-855-831-8151.

The Ontario Native Welfare Administrators' Association (ONWAA) is also available to assist First Nations households with their applications. First Nations households can contact ONWAA at 1-844-885-3157 or email oesp@onwaa.com to confirm their availability.

The OEB appreciates your support in bringing this program to your communities. Please share the details of the Ontario Electricity Support Program with your colleagues, and your clients.

Thank you,

Rosemarie T. Leclair
Chair and Chief Executive Officer